



June 2016



- rCloud Beta app overview
- How to download the app.
- How to activate your rCloud account.
- Options to connect your DM32 gauge to rCloud.
- How to report bugs and feature requests to Retrotec.
- The costs associated with rCloud and when they will take effect.



Please email your questions, features or issues to:

rCloud@retrotec.com

Please include some basic information like ...

- rCloud version.
- What device were you were using.
- Type of WiFi and/or internet connection.
- What were you doing when when the issue occurred.
- Anything else that can help diagnose the issue.

Requirements



DM32
WiFi enabled

+



rCloud
account

+



Windows tablet or PC
Running 8.1 or 10



Windows Phone

Current beta version only works
on a Windows Tablet or PC.

Coming soon



DM32
WiFi enabled



Android Tablets and Phones
Late summer 2016



Apple iPads and iPhones
Late summer 2016



Getting started

- Download and install the rCloud app.
- Setup your rCloud account.



Getting started

- Download rCloud.
- Download directly from Microsoft's Store



Select the Store icon and search for "Retrotec" or "rCloud"

Works on Windows 8.1 and 10

Setting up your rCloud account

- A rCloud account is just a Retrotec.com account with the rCloud features activated.
- Your rCloud account can be activated by ...
 - Option 1** - Tapping the "Create new account" in the rCloud app
Note: the device must have an internet connection.
 - Option 2** - Going to Retrotec.com and signing in to your existing account or registering a new account.



Sign up for a rCloud account in the app

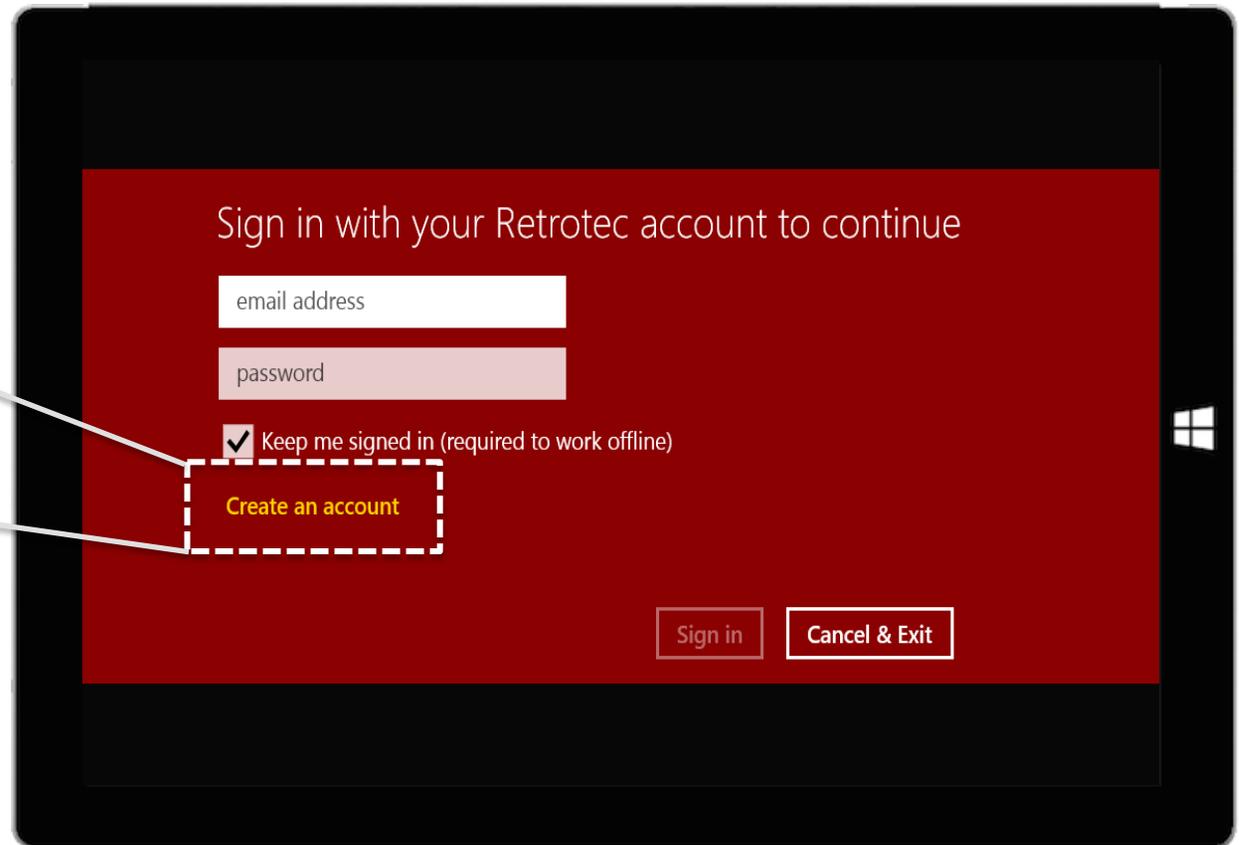
To create an account the device must be connected to the internet.

Option 1

Select "Create an account"



This will open the browser on your device and take you to Retrotec.com Login/Signup page.



The World's leading manufacturer of building diagnostic tools.

Duct Tester Setup Challenge
Competitor vs. retrotec.com
Fastest Duct Blaster® wins \$2500
Watch the video to see who's fast
[Learn more...](#)

Residential Duct Tester
Review features and accuracy
[Learn more...](#)

Most advanced Blower Doors
No one comes close to Retrotec's wide range
[Learn more...](#)

rCloud is the future of testing
Available in Windows Beta NOW
[Learn more...](#)

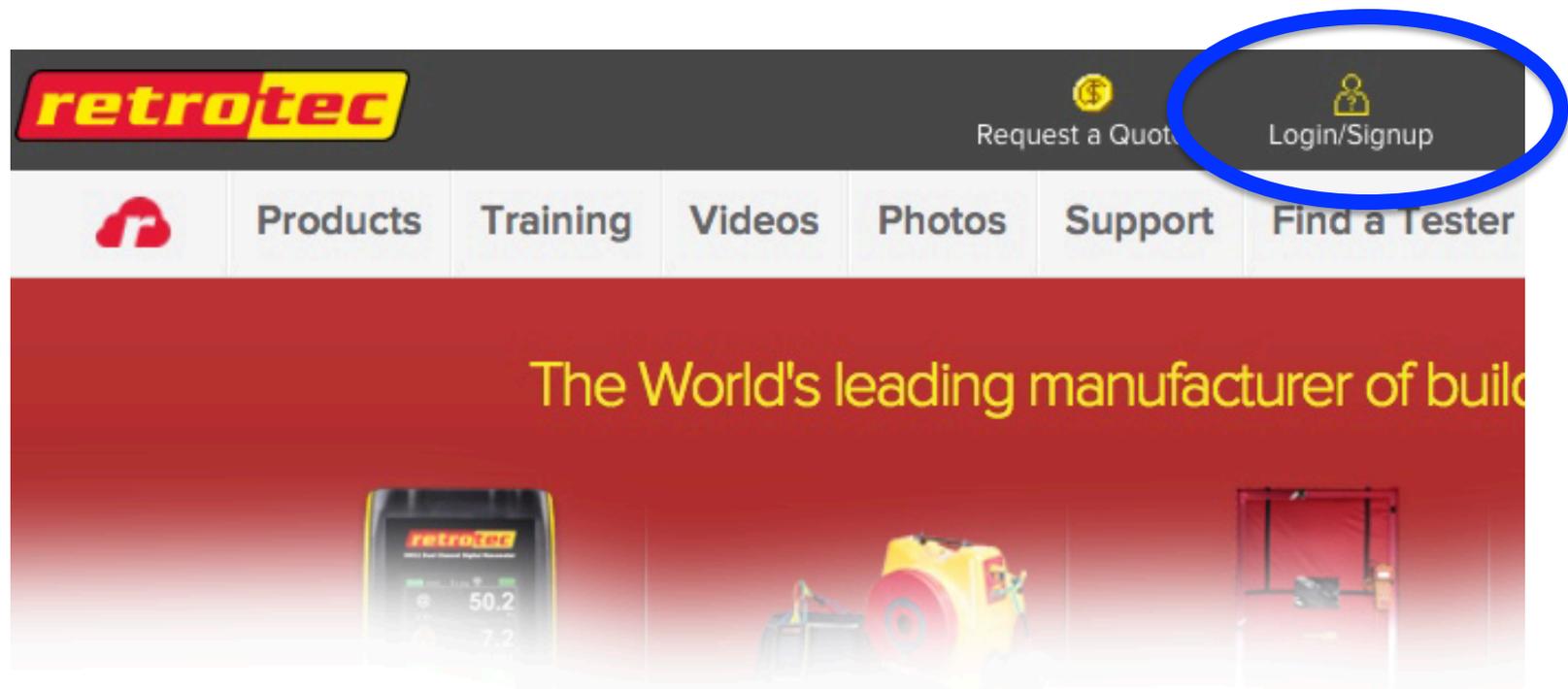
Digital Pressure Gauges
Internationally recognized ISO 17025 accredited calibration with every gauge is a Retrotec exclusive.
[Learn more...](#)

Commercial Duct Testers
At 20 pounds, it's a game changer
[Learn more...](#)

Sign up for a rCloud account at Retrotec.com

Option 2

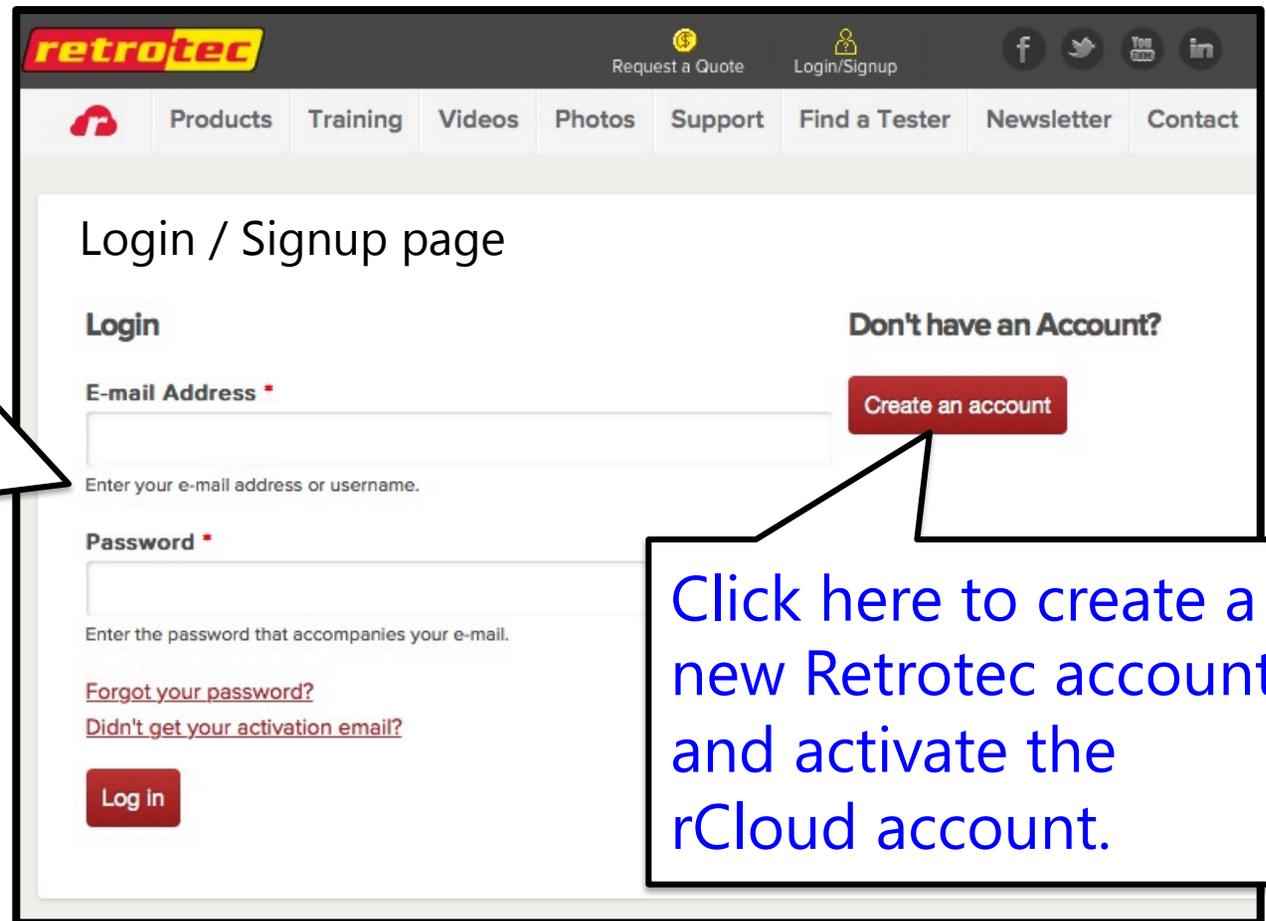
Select "Login / Signup"



Sign up for a rCloud account at Retrotec.com

Note: Option 1, from the rCloud app goes to this same page.

Existing Retrotec users, sign in here to activate your rCloud account.



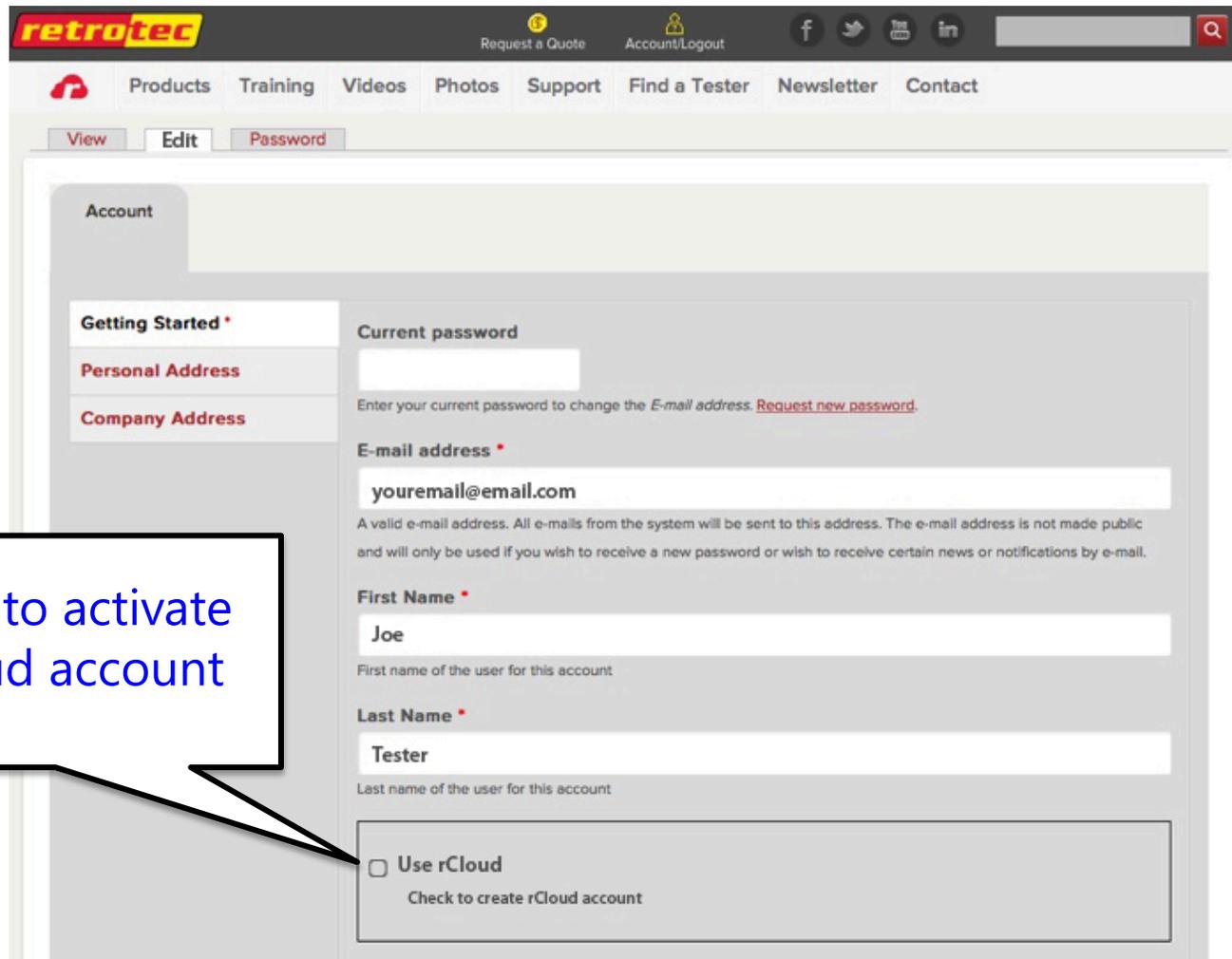
Sign up for a rCloud account at Retrotec.com

Existing Retrotec users.

The screenshot shows the Retrotec user profile page. The 'retrotec' logo is in the top left. In the top right, there are links for 'Request a Quote' and 'Account/Logout'. Below the logo is a navigation menu with 'Products', 'Training', 'Videos', 'Photos', 'Support', and 'Find a Tester'. The user profile section has three tabs: 'View', 'Edit', and 'Password'. The 'Edit' tab is circled in blue. A callout box points to it with the text 'Select "Edit"'. Below the tabs is a sidebar with 'Account' and three expandable sections: 'Basic', 'Personal Address', and 'Company Address'. The main content area shows user details: 'First Name: Joe', 'Last Name: Tester', 'rCloud Account?: No', 'Country: United States', 'Company Name: EEC Test Account', 'Company Country Location: United States', and 'HERS Rater ID:'. A callout box points to the 'rCloud Account?: No' field with the text 'Determine if rCloud account is active.'

Sign up for a rCloud account at Retrotec.com

Existing Retrotec users, activate rCloud.



The screenshot shows the Retrotec.com website with the user profile page open. The 'Edit' tab is selected. The profile information includes:

- Account** (selected)
- Getting Started ***
- Personal Address**
- Company Address**
- Current password** (input field)
- E-mail address *** (input field containing 'youremail@email.com')
- First Name *** (input field containing 'Joe')
- Last Name *** (input field containing 'Tester')
- Use rCloud**
Check to create rCloud account

Click here to activate your rCloud account

Sign up for a rCloud account at Retrotec.com

Creating a New Retrotec and rCloud account .

retrotec

Request a Quote Login/Signup

Account

Getting Started *

Personal Address

Company Address

E-mail *

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.

Password *

Password quality: _____

Confirm password *

Provide a password for the new account in both fields.

First Name *

First name of the user for this account

Last Name *

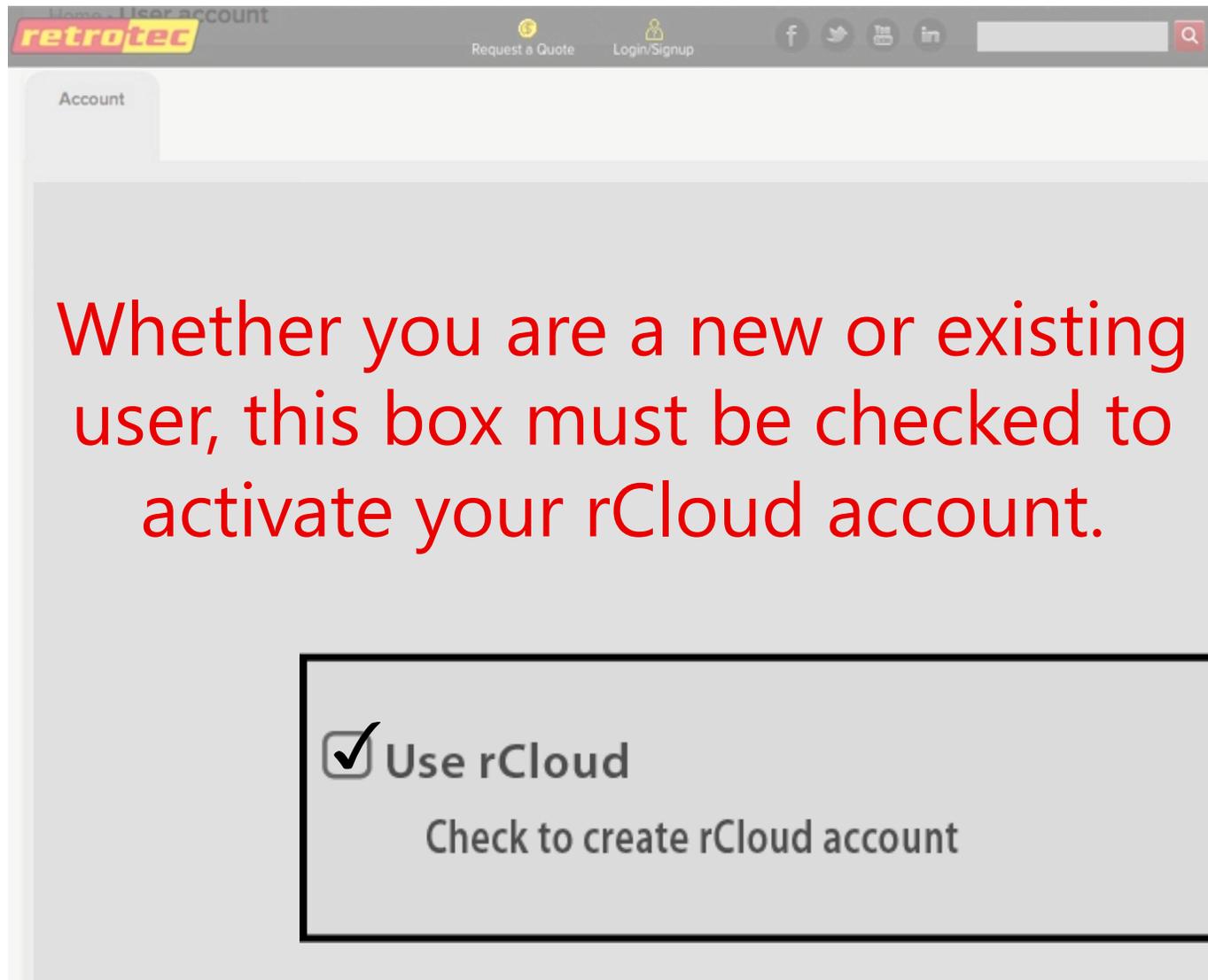
Last name of the user for this account

Use rCloud
Check to create rCloud account

Complete required sections

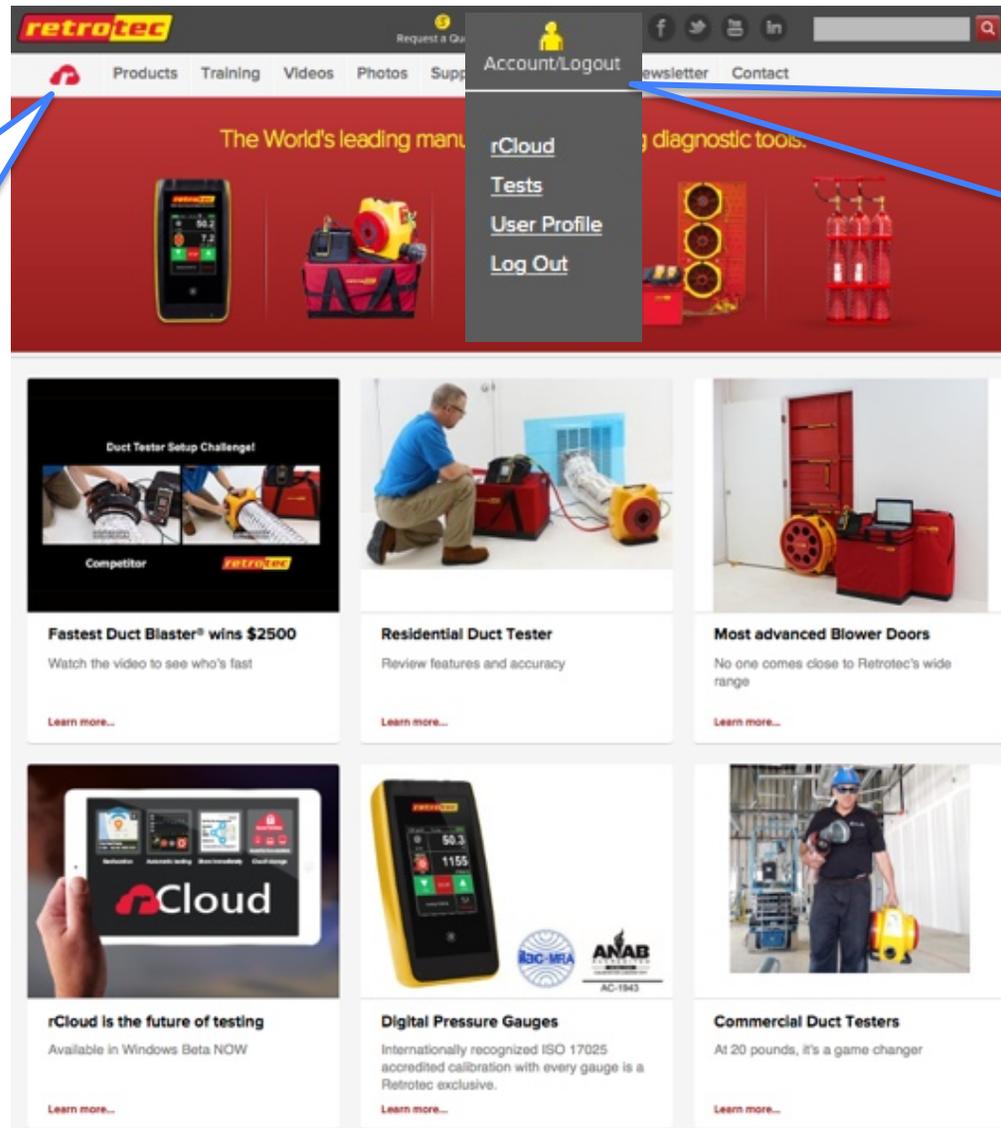
Click here to activate your rCloud account

Activating your rCloud account.

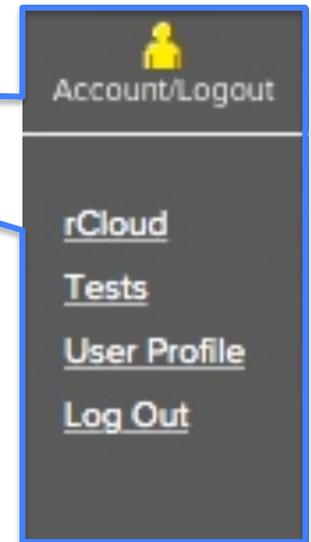


When your logged in...


Tap here to
access your
rCloud account



The screenshot shows the retrotec website interface. At the top, there is a navigation bar with the retrotec logo, a search bar, and links for Products, Training, Videos, Photos, and Support. A user account menu is open, showing options for Account/Logout, rCloud, Tests, User Profile, and Log Out. Below the navigation bar, there is a main banner area with a red background and text: "The World's leading manufacturer of diagnostic tools." Below the banner, there are several featured articles and videos, including "Fastest Duct Blaster® wins \$2500", "Residential Duct Tester", "Most advanced Blower Doors", "rCloud is the future of testing", "Digital Pressure Gauges", and "Commercial Duct Testers".



Account/Logout
rCloud
Tests
User Profile
Log Out



Overview & features



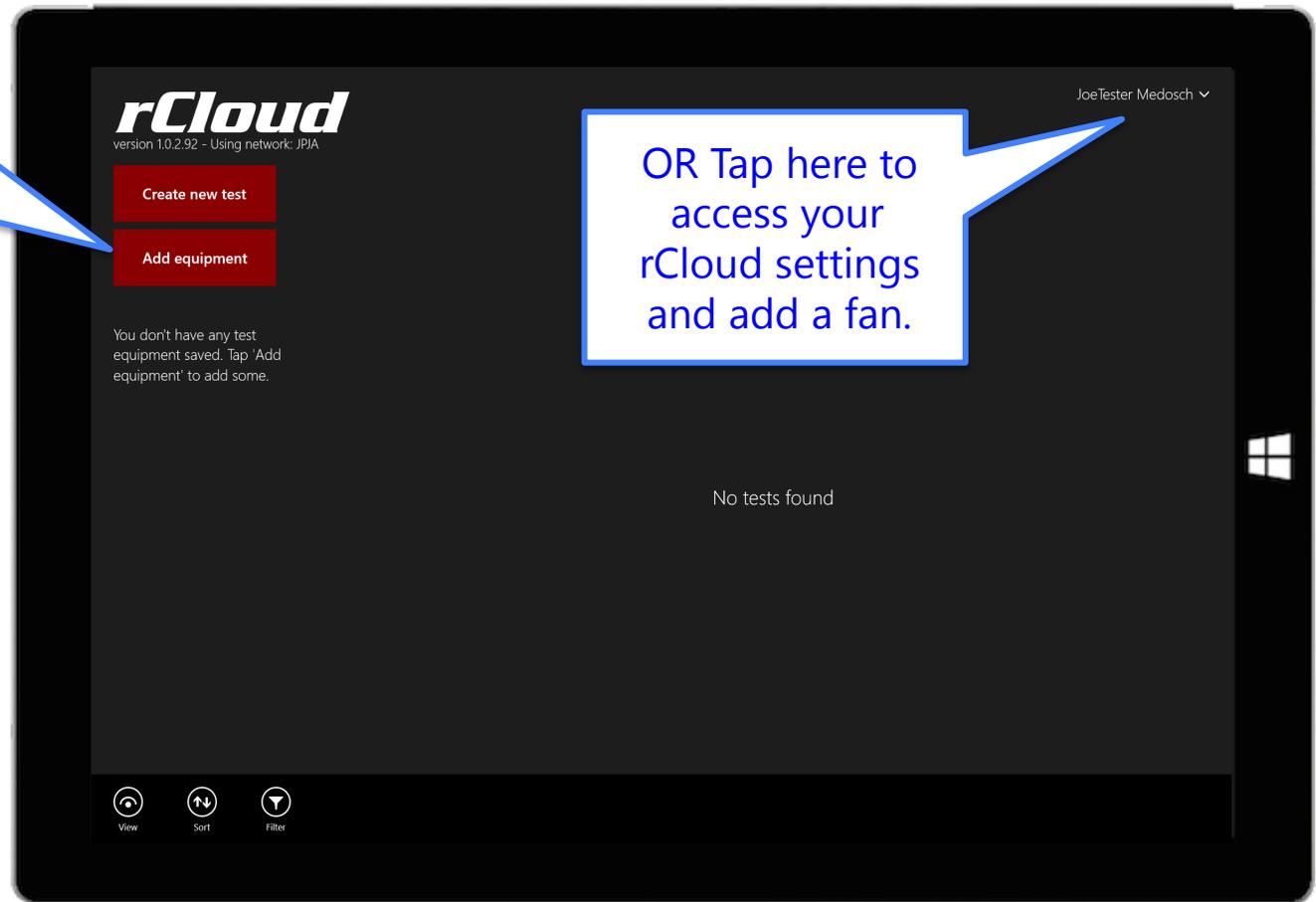


First time opening rCloud.

Home page.

Tap "Add equipment"
to add fans

Add equipment



OR Tap here to
access your
rCloud settings
and add a fan.

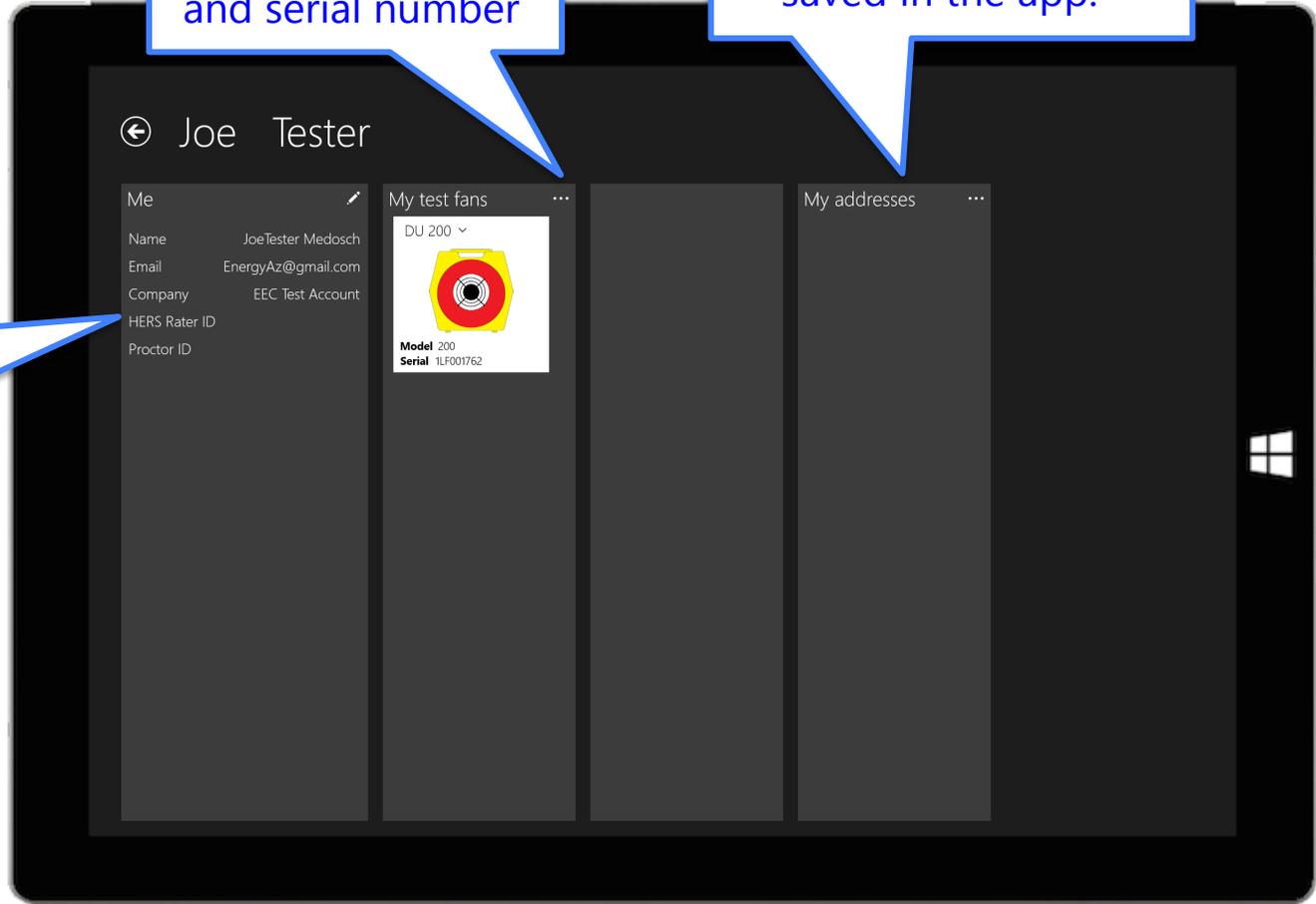


Individual rCloud app settings

Tap the "- - -" and add the fan type and serial number

"My Addresses" are addresses that are saved in the app.

rCloud account info
Is based your Retrotec Account.
Edits require Internet access





Home screen overview

Home page.

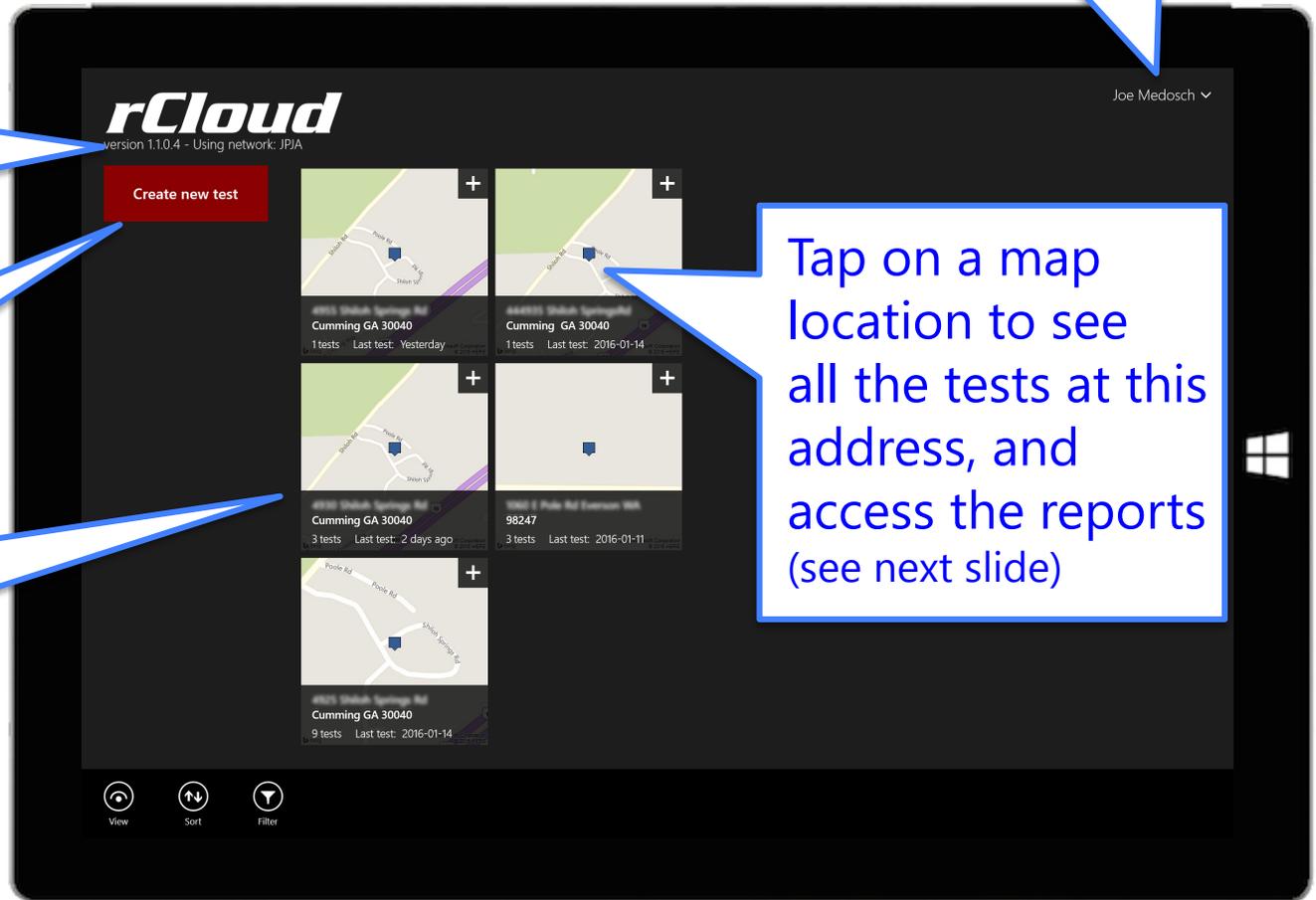
User account tab

Displays internet connection OR "Off Line"

Tap to create a New test location

Existing test locations and number of tests

Tap on a map location to see all the tests at this address, and access the reports (see next slide)

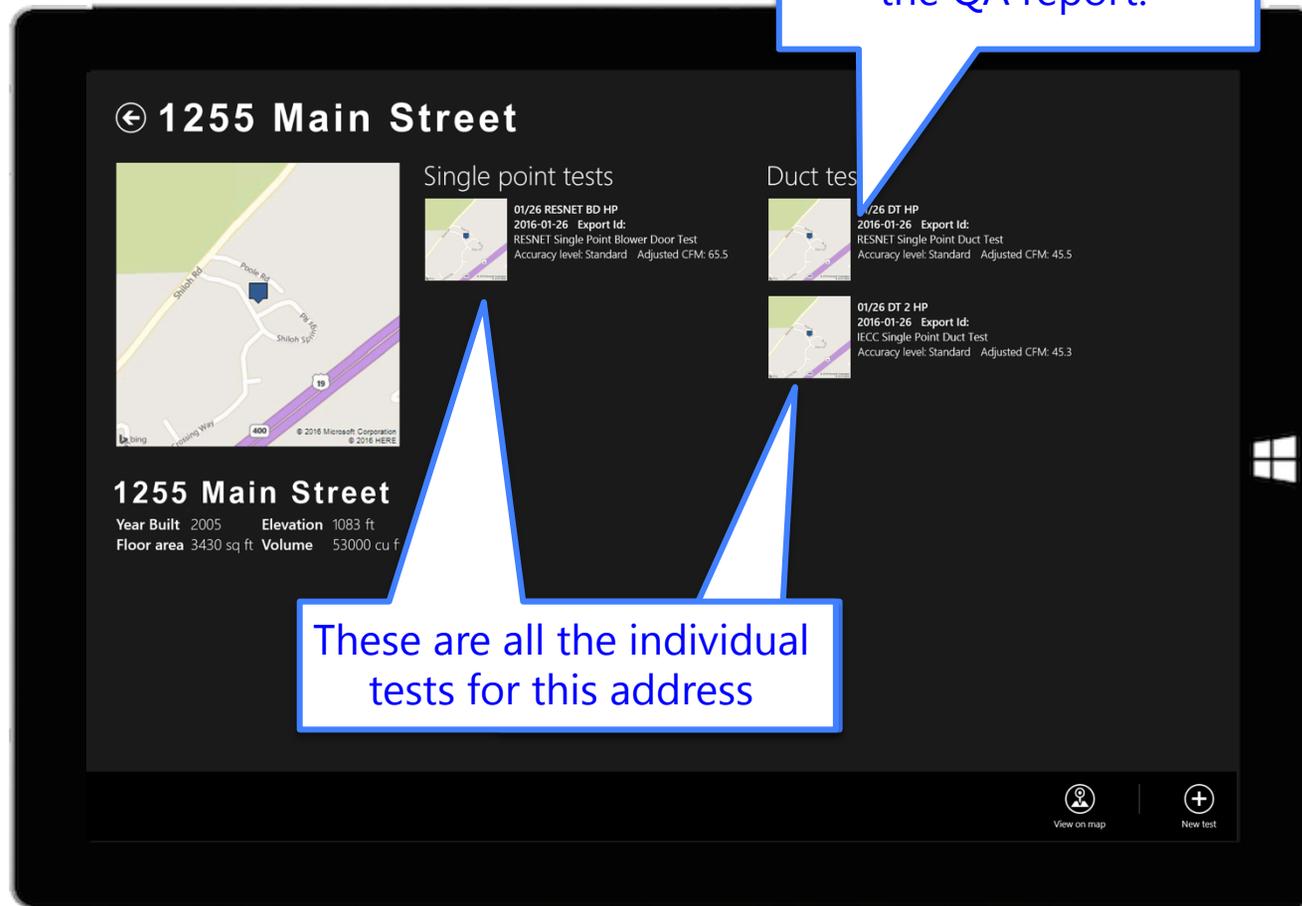




Displaying all tests for this location

Home page.

Tap on a test to open the QA report.





Create new location or add a new test.

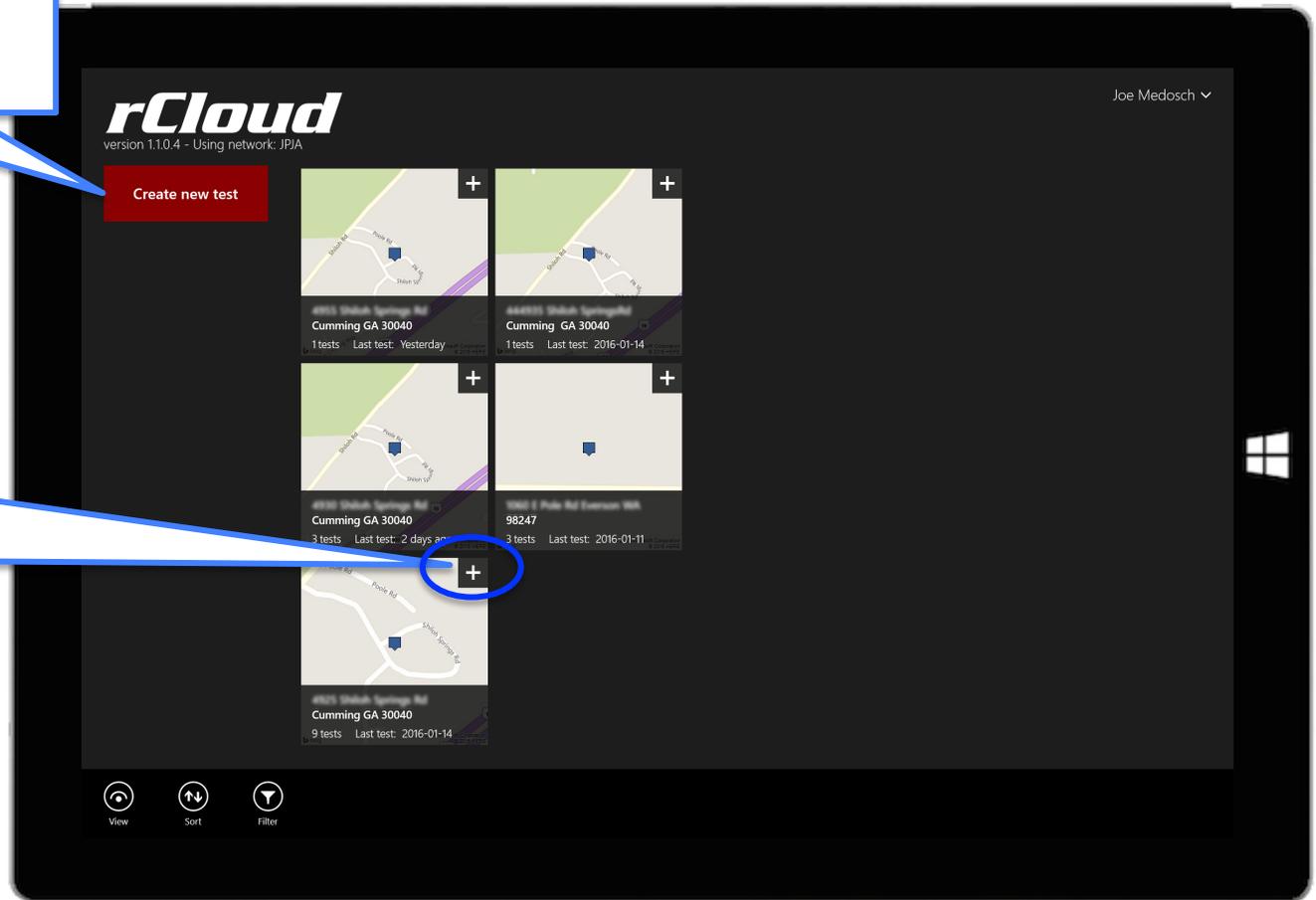
Tap to create new test for new test location

Create new test

Home page.

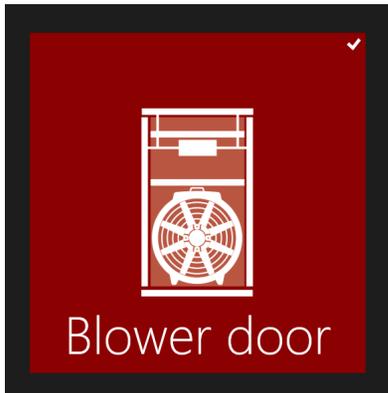
OR

Tap "+" to perform a test at an existing location

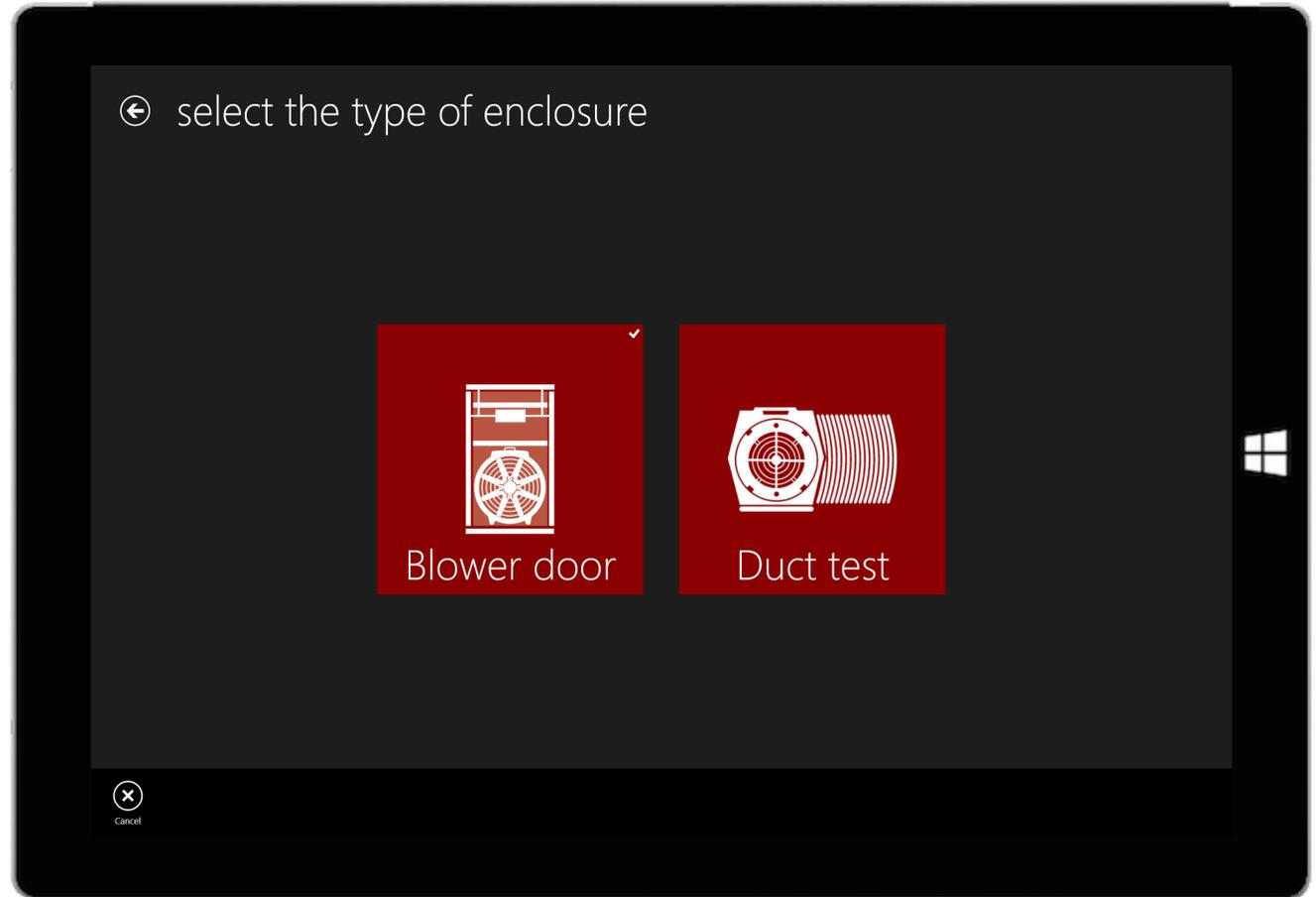




Start with selecting a type of test



or





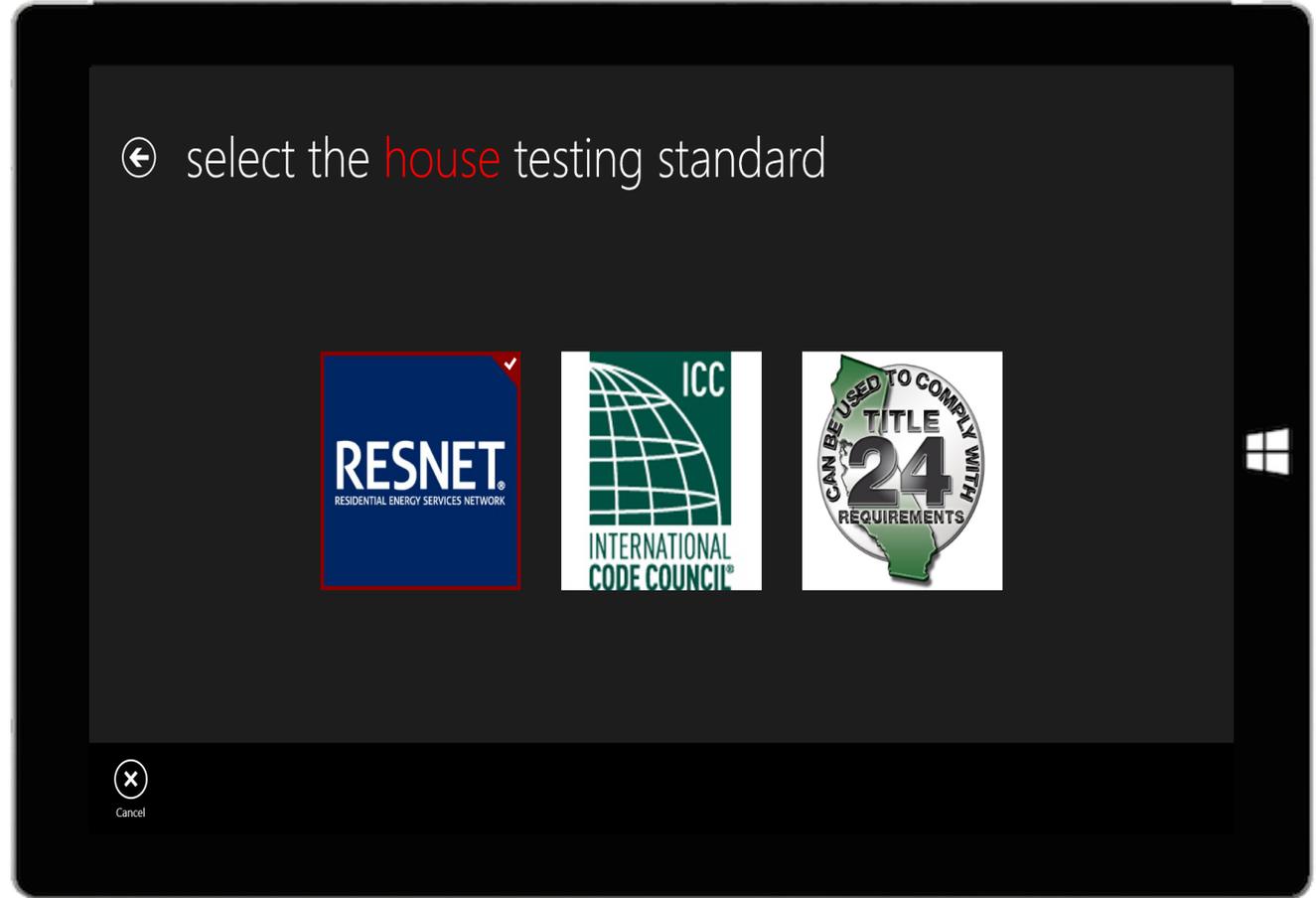
Select the testing standard



or

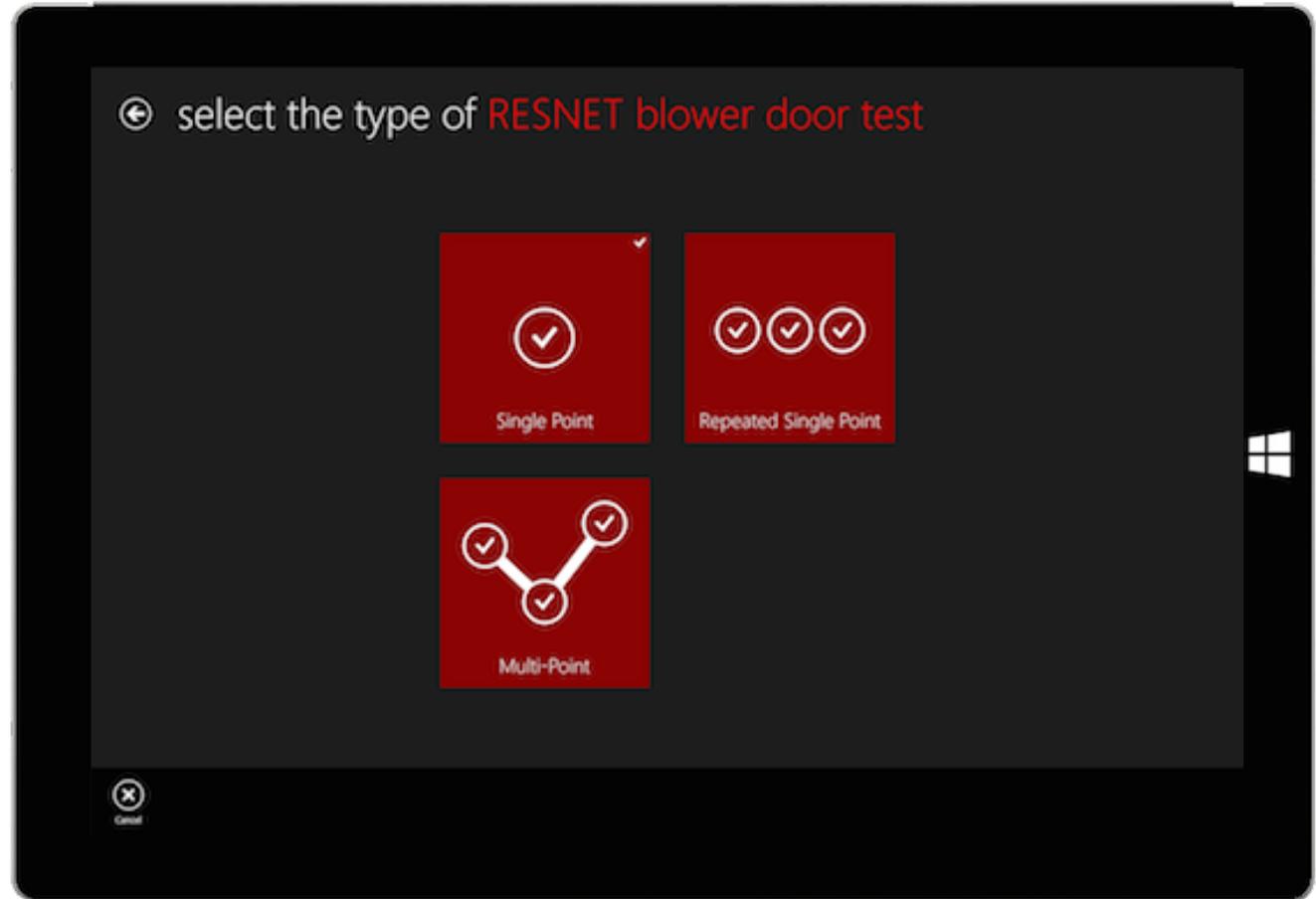
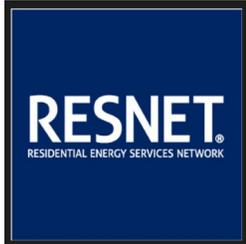


or





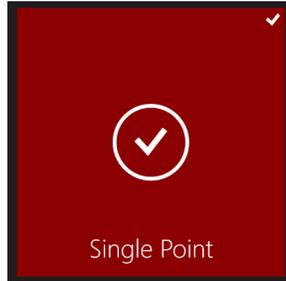
Select the type of test for that standard



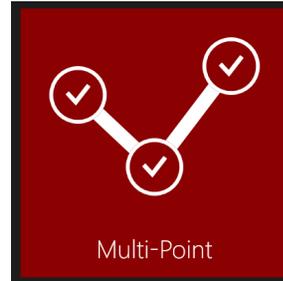
Example of the RESNET blower door test options



Individual blower door test options



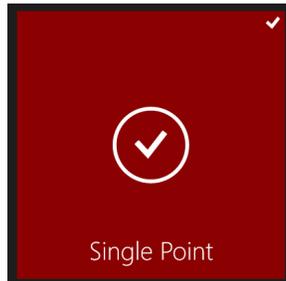
Single Point



Multi-Point



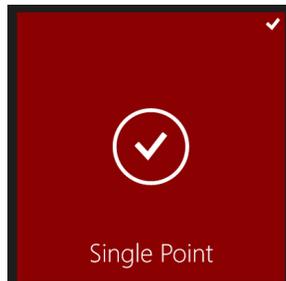
Repeated
Single point



Single Point



Multi-Point



Single Point



Multi-Point

← pass/fail parameters

(Optional) Enter the parameters required for the IECC

Passing result

Corrected flow is less than or equal to ▾

Amount

e.g. 120.0 CFM

In Progress



Cancel



Next



Enter test location OR Geolocate

Address

New construction / not mapped

My saved addresses
None

Country
United States

Address # Street name
Required Required

City
Required field.

State/Province
Required field.

Zip/Postal code
Required field.

test location

Address
 New construction / not mapped
My saved addresses
None
Country
United States
Address # Street name
Required Required
City
Required field.
State/Province
Required field.
Zip/Postal code
Required field.

Building
Building type
Stand Alone
Test fan location
Front door
Elevation (ft)
Required field.
Floor area (sq ft)
Required field.
Volume (cu ft)
Required field.
Year constructed
Required field.

Conditions
Wind speed (mph)
Outside temperature (°F)
Required field.
Inside temperature (°F)
Required field.
Notes

My Location
Your location has not been saved.
This will record your current location using the sensors on your device.
Note: You will not be able to change this once the test is started.

Enter all the required fields manually OR use "Get my location" to Geolocate

Cancel Clear all Get weather My location Verify address Save address Next



Enter test location OR Geolocate

Tap "Get my location" to Geolocate your location

test location

Address
 New construction / not mapped
My saved addresses
None
Country
United States
Address # Street name
Required Required
City
Required field.
State/Province
Required field.
Zip/Postal code
Required field.

Building
Building type
Stand Alone
Test fan location
Front door
Elevation (ft)
Required field.
Floor area (sq ft)
Required field.
Volume (cu ft)
Required field.
Year constructed

Conditions
Wind speed (mph)
Outside temperature (°F)
Required field.
Inside temperature (°F)
Required field.
Notes

My Location
Your location has not been saved.
This will record your current location using the sensors on your device.
Note: You will not be able to change this once the test is started.
Get my location

My Location
Your location has not been saved.
This will record your current location using the sensors on your device.
Note: You will not be able to change this once the test is started.
Get my location

Cancel Clear all Get weather My location Verify address Save address Next

Geolocation feature may be limited by the device.

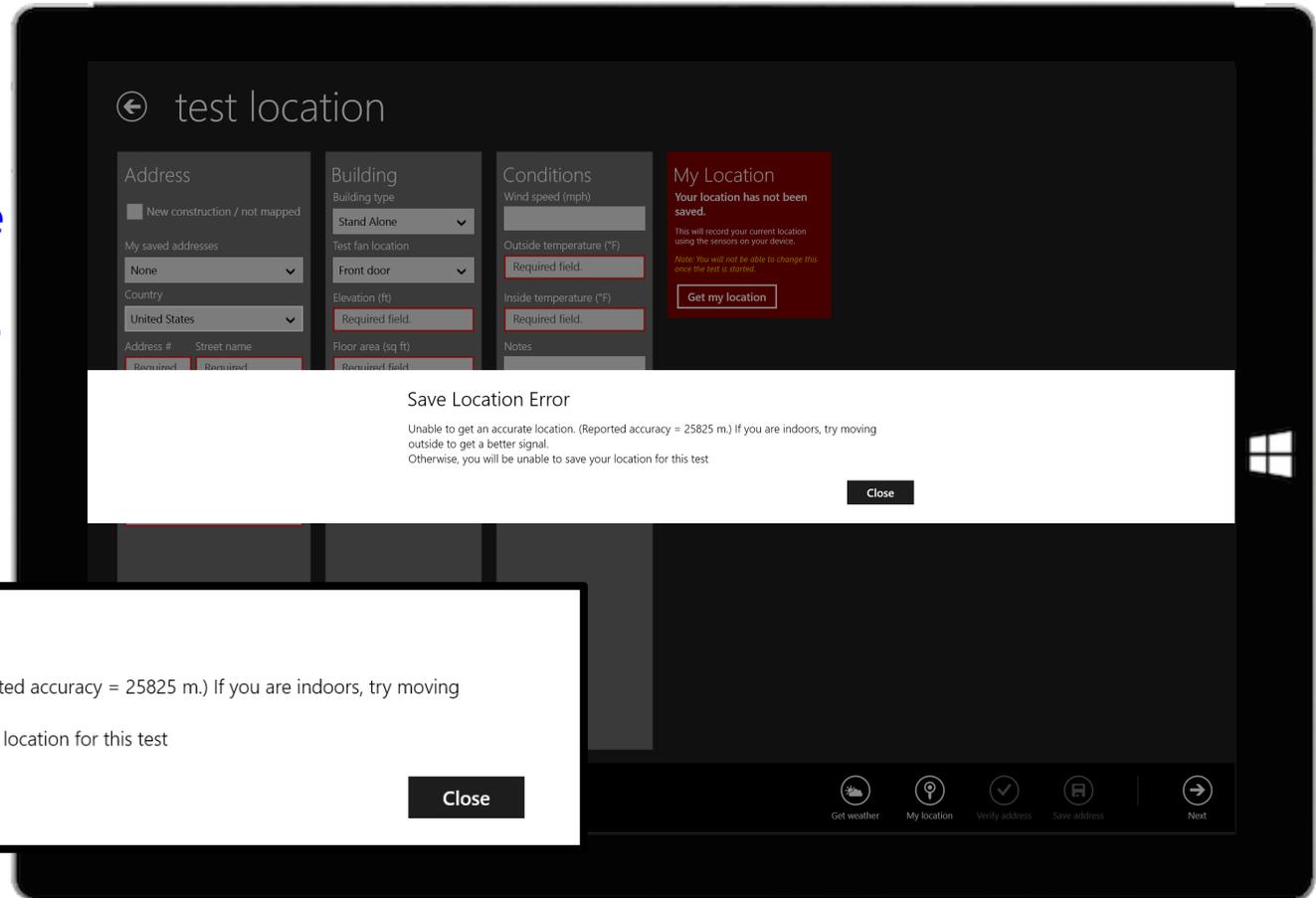


ERROR - Geolocation Service Unavailable

Get my location

Note: Devices that are not 3G/4G enabled may not be able to provide a geolocation.

You may get an error if geolocation is not available. Typically due to device limitations (not 3G/4G) or may be a result of poor connectivity.



Save Location Error

Unable to get an accurate location. (Reported accuracy = 25825 m.) If you are indoors, try moving outside to get a better signal. Otherwise, you will be unable to save your location for this test

Close

Geolocate and confirm test location



test location

Address

New construction / not mapped

My saved addresses

None

Country

United States

Address # Street name

Required Shiloh Crossing Wi

City

Cumming

State/Province

GA

Zip/Postal code

30040

Building

Building type

Stand Alone

Elevation (ft)

Required field.

Floor area (sq ft)

Required field.

Volume (cu ft)

Required field.

Year constructed

Conditions

Wind speed (mph)

4

Outside temperature (°F)

61

Inside temperature (°F)

Required field.

Notes

My Location

Your location has been saved.

Latitude 34.143928

Longitude -84.198579

Accuracy: 60 m

Clear

Cancel Clear all Get weather My location Verify address Save address Next

Nearest weather station data is entered

Street, City, State and zip code are entered

My Location

✓ Your location has been saved.

Latitude 34.143928

Longitude -84.198579

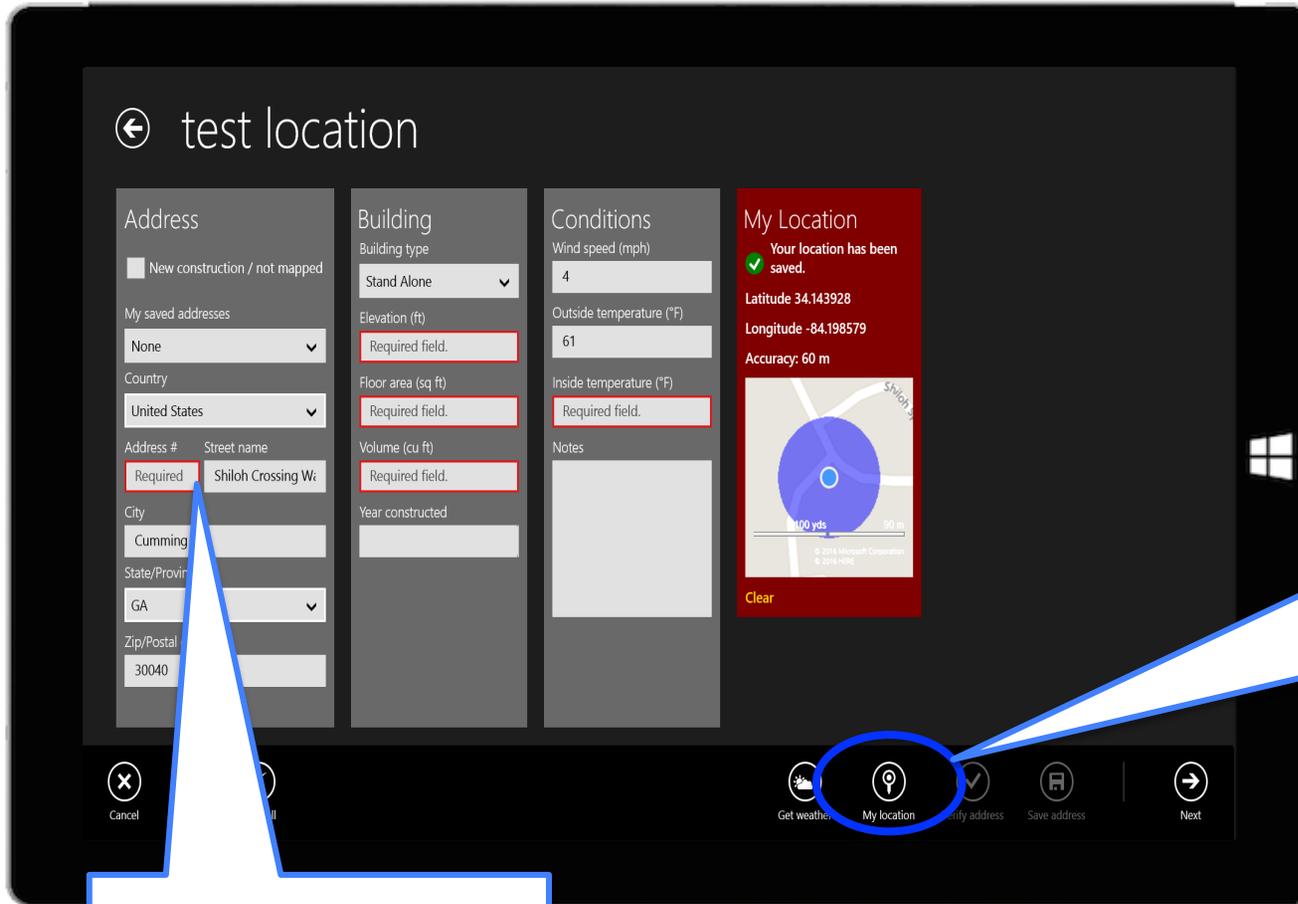
Accuracy: 60 m

Clear



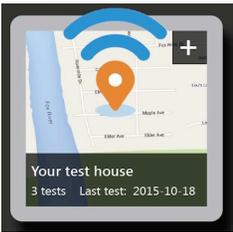
“My Location” accesses Zillow and similar sites.

“My Location” works independently of Geolocation. It locates the address on a map.



Tap the “My Location” icon to access Zillow and populate additional information.

Enter street numbers and confirm street



“My Location” accesses Zillow and similar sites.

Verified info Clear

PROVIDED BY
Zillow

Address
4955 Shiloh Springs Rd
Cumming GA 30040
United States

Elevation (ft)
1089

Floor Area (sq ft)
3424

Year constructed
2005

Wind speed (mph)
4

Outside temperature (°F)
61

Must enter Volume and Indoor Temperature

test location

Verified info Clear

PROVIDED BY
Zillow

Address
4955 Shiloh Springs Rd
Cumming GA 30040
United States

Elevation (ft)
1089

Floor Area (sq ft)
3424

Year constructed
2005

Wind speed (mph)
4

Outside temperature (°F)
61

Building type
Stand Alone

Volume (cu ft)
Required field.

Indoor temperature (°F)
Required field.

Notes

My Location
Your location has been saved.
Latitude 34.143917
Longitude -84.198581
Distance from address: 64 m (±56 m)

Clear

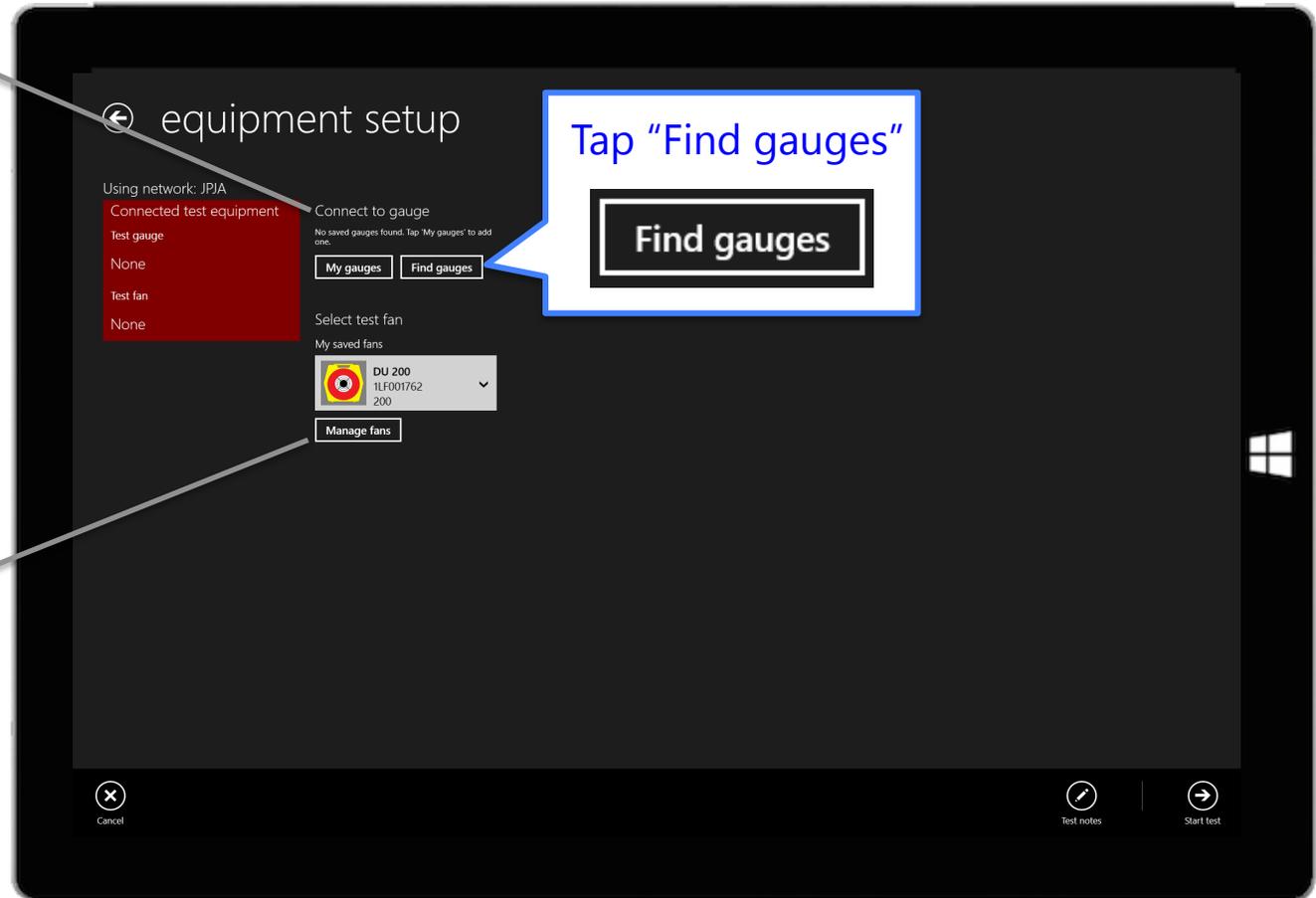
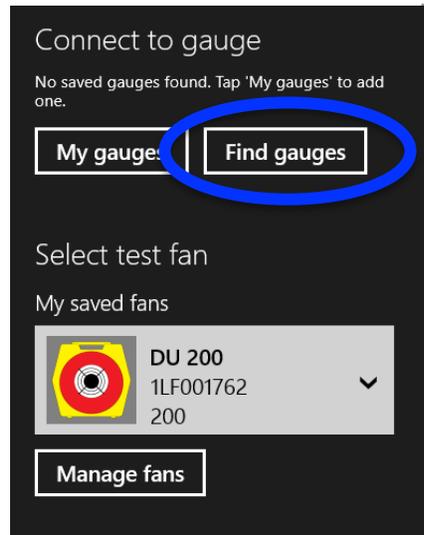
Get weather Save address Next

Elevation and additional information was automatically populated



Connect the DM32 WiFi gauge

See section on WiFi source and connecting the DM32





Connect the DM32 WiFi gauge

See section on WiFi source and connecting the DM32

No gauge or fan connected

Using network: JPJA

Connected test equipment

Test gauge

None

Test fan

None

equipment setup

Using network: JPJA

Connected test equipment

Test gauge

None

Test fan

None

Connect to gauge

No saved gauges found. Tap 'My gauges' to add one.

My gauges Find gauges

Select test fan

My saved fans

DU 200 1LF001762 200

Manage fans

Cancel

Connect a gauge

Manage gauges you have saved in your rCloud account profile.

My gauges...

Find a gauge

Scans the network for any connected DM32 gauges. Select a gauge from the list to connect to it.

Find gauges

Tap "Find gauges"

Find gauges



Connect the DM32 WiFi gauge

Using network: JPJA

Connected test equipment

Test gauge

✓  403278
192.168.0.137
Valid until 4/21/2020

Test fan

✓  1LF001762
200
Mid

Shows the gauge and fan that are connected to rCloud

equipment setup

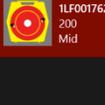
Using network: JPJA

Connected test equipment

Test gauge

✓  403278
192.168.0.137
Valid until 4/21/2020

Test fan

✓  1LF001762
200
Mid

Connect to gauge

No saved gauges found. Tap 'My gauges' to add one.

My gauges Find gauges

Select test fan

My saved fans

DU 200
1LF001762
200

Manage fans

range

Open Mid Low

Connect a gauge

Manage gauges you have saved in your rCloud account profile.

My gauges...

Find a gauge

Scans the network for any connected DM32 gauges. Select a gauge from the list to connect to it.

Find gauges

Select gauge below to connect

403278
192.168.0.137
Valid until 4/21/2020

Save to My Gauges

Select a fan and range

Gauge is found and connected



Connected to gauge and ready to test!

Using network: JPJA

Connected test equipment

Test gauge

✓  403278
192.168.0.137
Valid until 4/21/2020

Test fan

✓  1LF001762
200
Mid

Shows the gauge and fan that are connected to rCloud

equipment setup

Using network: JPJA

Connected test equipment

Test gauge

✓  403278
192.168.0.137
Valid until 4/21/2020

Test fan

✓  1LF001762
200
Mid

Select fan range

Open Mid Low

Connect to gauge

No saved gauges found. Tap "My gauges" to add one.

My gauges Find gauges

Select test fan

My saved fans

DU 200
1LF001762
200

Manage fans

Cancel

Start test

rest notes

Start test

Active blower door test

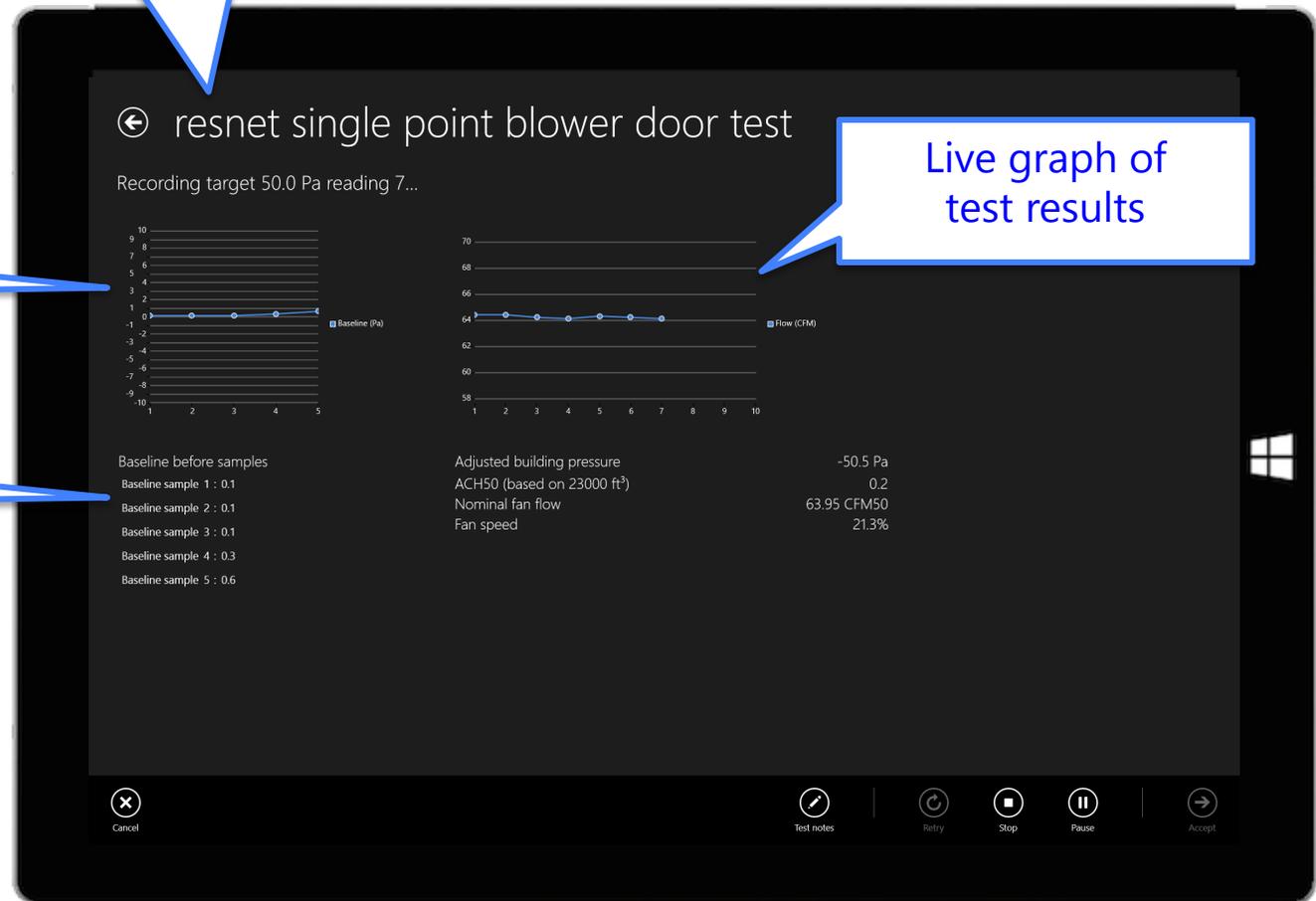


Type of test

Baseline live graph

Baseline results

Live graph of test results



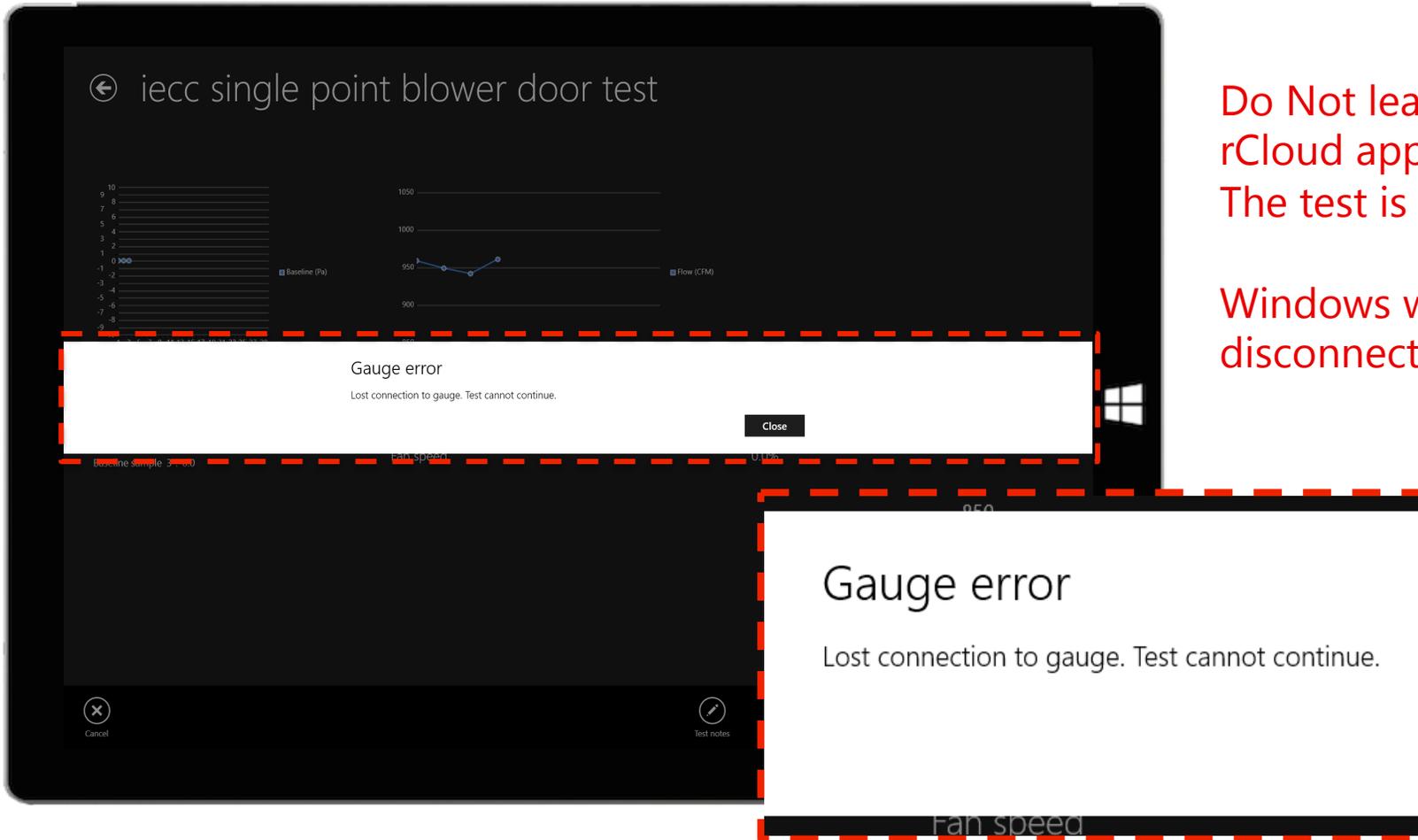


Caution: Keep rCloud active during a test

Windows tablet only

Do Not leave the
rCloud app while
The test is running!

Windows will
disconnect the gauge.





Blower door test results

← resnet single point blower door test

Auto test complete

Baseline before samples

- Baseline sample 1 : 0.0
- Baseline sample 2 : 0.0
- Baseline sample 3 : 0.0
- Baseline sample 4 : 0.0
- Baseline sample 5 : 0.0

Auto test samples

- 1. -49.4 Pa 1616.0 CFM 5. -49.7 Pa 1621.0 CFM 9. -49.6 Pa 1619.0 CFM
- 2. -50.9 Pa 1612.0 CFM 6. -50.8 Pa 1609.0 CFM 10. -50.5 Pa 1610.0 CFM
- 3. -49.9 Pa 1617.0 CFM 7. -50.5 Pa 1608.0 CFM
- 4. -50.2 Pa 1618.0 CFM 8. -49.7 Pa 1614.0 CFM

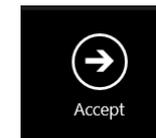
Control bar: Cancel, Test notes, Retry, Stop, Pause, Accept

Your test results

Baseline average	0.0 Pa
Baseline range	0.0 Pa
Adjusted house pressure	-50.1 Pa
Nominal fan flow	1614.4 CFM
Gauge serial	403278
Device	1000/2000
Range	B

Your test results	
Baseline average	0.0 Pa
Baseline range	0.0 Pa
Adjusted house pressure	-50.1 Pa
Nominal fan flow	1614.4 CFM
Gauge serial	403278
Device	1000/2000
Range	B

Tap "Accept" to review QA test report & upload results





Quality Assurance Report

← auto test results summary

Quality Assurance Report

Test information

Test name
Test date 2015-11-03

Technician Joe Medosch
Technician email joe@retrotec.com
Verified location False

Building information

Address 4925 Shiloh Springs Rd
City Cumming
State GA
Zip 30040
Building location 34.1443, -84.1984
Year constructed 2006
Volume 23000 ft³
Conditional floor area 2844 ft²
Elevation 1079 ft

Test conditions

Indoor temperature 70°F
Outdoor temperature 64°F
Wind speed 0 mph
Notes

Test measurements

Test type RESNET Single Point Blower Door Test
Level of accuracy Standard
Average baseline 0.2 Pa
Baseline range 0.5 Pa
Induced building pressure -50.1 Pa
Nominal CFM50 64.3 CFM
Corrected CFM50 64.3 CFM
Adjusted CFM50 64.3 CFM

Test measurements

Test type RESNET Single Point Blower Door Test
Level of accuracy Standard
Average baseline 0.2 Pa
Baseline range 0.5 Pa
Induced building pressure -50.1 Pa
Nominal CFM50 64.3 CFM
Corrected CFM50 64.3 CFM
Adjusted CFM50 64.3 CFM
Fan configuration Mid
Fan model Retrotec 200
Fan serial number NA
Pressure gauge model Retrotec DM32 5H
Gauge serial number 404099
Time averaging 10

Lower section of report





Quality Assurance Report

View individual reports on a map

Shiloh T1

Quality Assurance Report

Test information

Test name	Shiloh T1
Test date	2015-11-03
Export ID	H5JVILG6
Technician	Joe Medosch
Technician email	joe@retrotec.com
Verified location	False

Building information

Address	4925 Shiloh Springs Rd
City	Cumming
State	GA
Zip	30040
Building location	34.1443, -84.1984
Year constructed	2006
Volume	23000 ft ³
Conditional floor area	2844 ft ²
Elevation	1079 ft

Test conditions

Indoor temperature	70°F
Outdoor temperature	64°F
Wind speed	0 mph
Notes	

Test measurements

Test type	RESNET Single Point Blower Door Test
Level of accuracy	Standard
Average baseline	0.2 Pa
Baseline range	0.5 Pa
Induced building pressure	-50.1 Pa
Nominal CFM50	64.3 CFM
Corrected CFM50	64.3 CFM
Adjusted CFM50	64.3 CFM
Fan configuration	Mid

Map showing location: 4925 Shiloh Springs Rd Cumming GA 30040

Map controls: SEARCH, DIRECTIONS, LOCAL, Location or business, Report a problem

Map labels: Shiloh Rd, Poole Rd, Shiloh Springs Rd, Shiloh Crossing Way, 19, 400

Map scale: 90 yds, 80 m

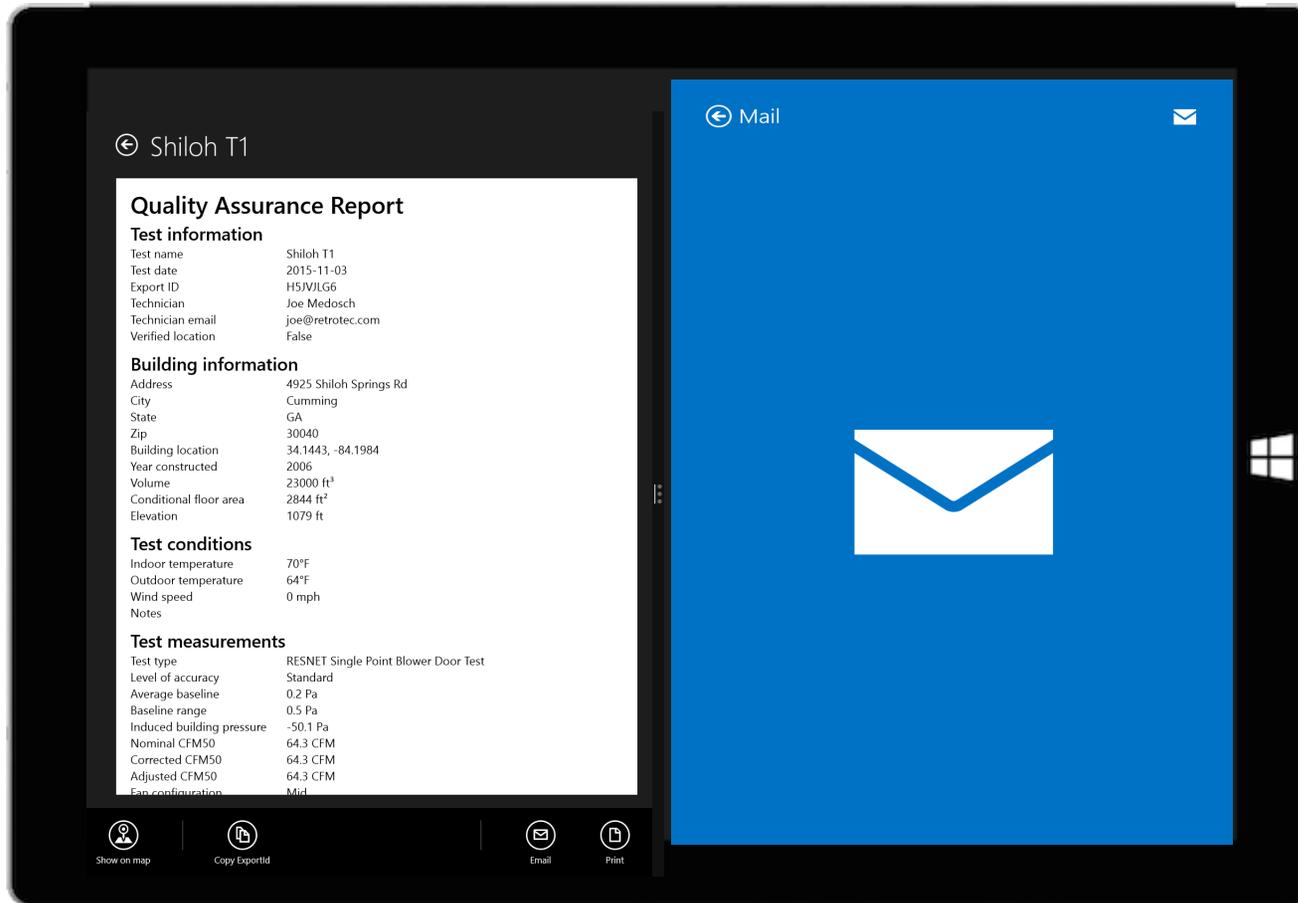
Map copyright: © 2015 Microsoft Corporation © 2015 HERE

Tablet navigation icons: Show on map, Copy Exported, Email, Print



Quality Assurance Report

Share the report immediately via email



rCloud Fee Structure and Billing





rCloud Fee Structure and Billing

\$2 for each blower door test.



\$2 for each duct test.

Additional blower door test or duct tests,

- at the same address AND

- with in a 30 day window, are free.

May 12 \$2
Blower door test

June 10 \$0
Blower door test

2 BD tests \$2
SAME ADDRESS

\$2 total

\$2 total for 2 blower door tests because they were performed at the same address during a 30 day window



rCloud Fee Structure and Billing

\$2 for each blower door test.
 \$2 for each duct test.

Example: 30 days of testing
 15 total tests only \$16

Additional BD / DT tests, in the same 30 days, at the same address are free.



May 12 \$2
Blower door test

June 10 \$0
Blower door test



May 13 \$2
Blower door test

May 16 \$2
Duct test

June 9 \$0
Duct test



May 14 \$2
Duct test

May 18 \$2
Blower door test

June 10 \$0
Blower door test



May 16 \$2
Blower door test

May 23 \$0
Blower door test

June 12 \$0
Blower door test



May 16 \$2
Duct test

May 22 \$0
Duct test

May 28 \$2
Blower door test

June 12 \$0
Blower door test

2 BD tests \$2
 SAME ADDRESS
 \$2 total

1 BD tests \$2
 2 DT tests \$2
 SAME ADDRESS
 \$4 total

2 BD tests \$2
 1 DT tests \$2
 SAME ADDRESS
 \$4 total

3 BD tests \$2
 SAME ADDRESS
 \$2 total

2 BD tests \$2
 2 DT tests \$2
 SAME ADDRESS
 \$4 total

Connecting the DM32 to your device



Connecting the DM32 to your device

- The DM32 must be WiFi enabled
- You cannot use a USB cable to connect the gauge to rCloud
- The DM32 can CREATE a WiFi network or JOIN a WiFi network
- Be familiar with the device you're using with the rCloud app
 - You should know if it is 3G/4G enabled
 - OR if it is a WiFi only device
- Determine how you will connect the DM32 to your device
 - Make sure you know the WiFi/Network name
 - Determine if it has a password
- Become familiar with generating a hotspot on your device

Setup - DM32 WiFi options

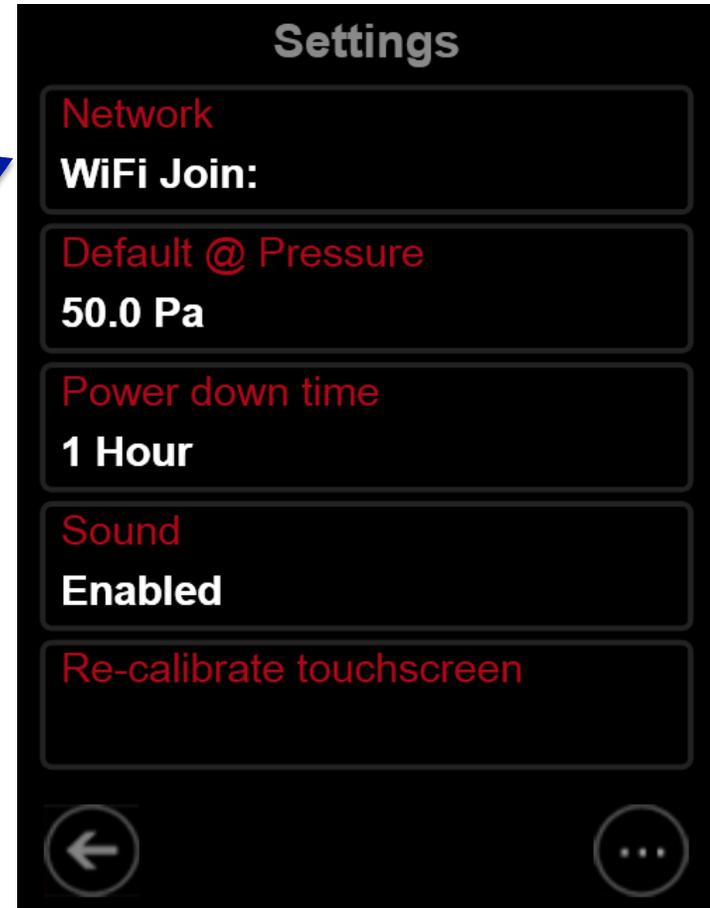
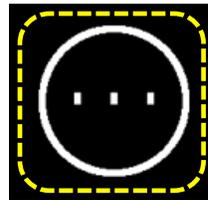
Join vs Create



Note: WiFi is just a communication signal between devices, not an internet connection.



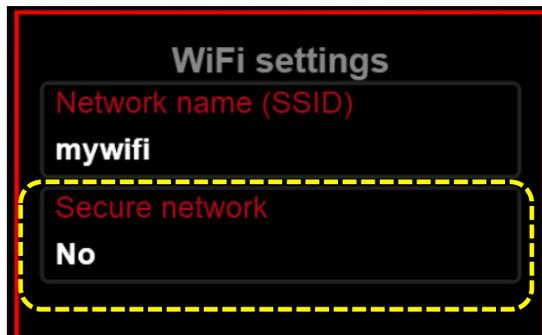
Setup Network Settings



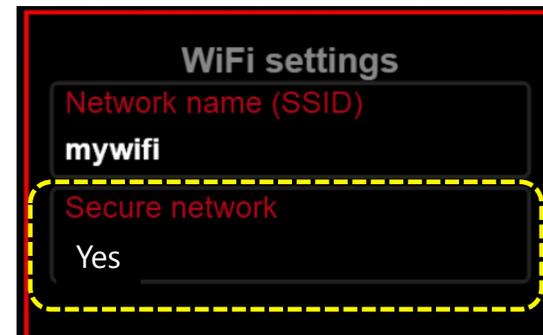
Tap settings, then . The [Network] settings is at the top.



Setup - DM32 WiFi options Join vs Create



Password = No



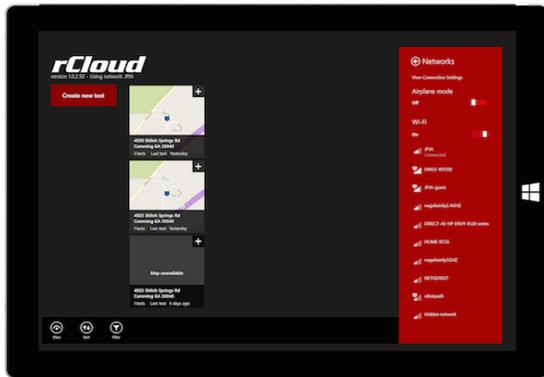
Password = Yes

Device

No 3G/4G

Offline mode

Not connected
to internet

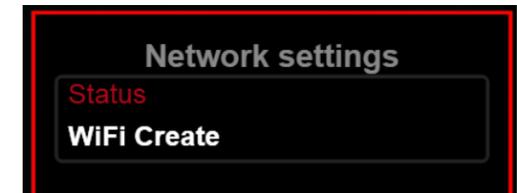


Network Connection

Direct Connect
To DM32



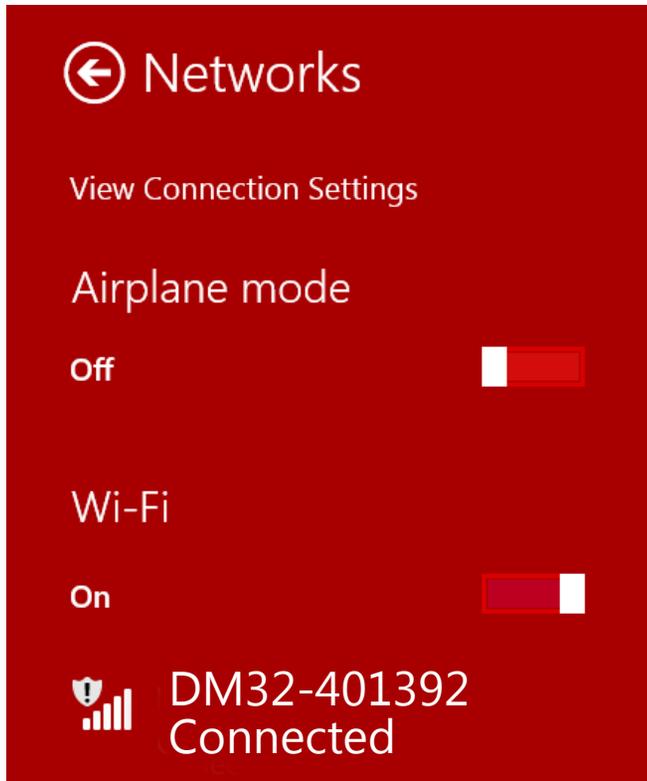
DM32 Settings



DM32 creates a WiFi signal (hotspot)
and the device joins the network

Device

Connect to DM32

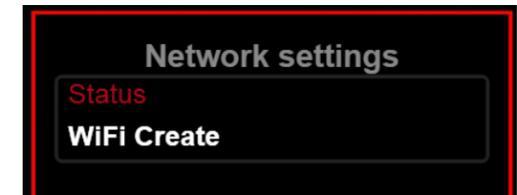


Network Connection

Direct Connect To DM32



DM32 Settings



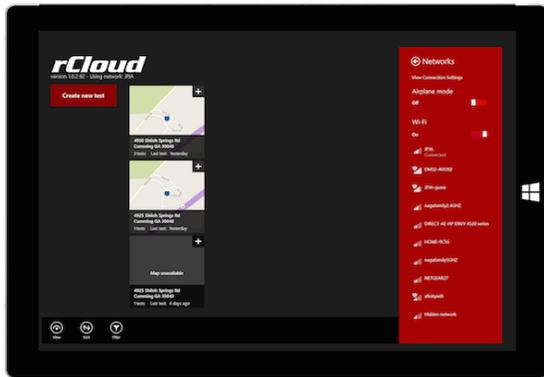
DM32 creates a WiFi signal (hotspot) and the device joins the network

Device

No 3G/4G

Offline mode

Not connected to internet



Network Connection

Join router or other hotspot

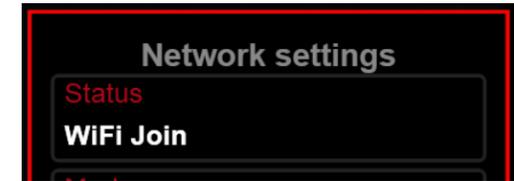
Router



No internet connection



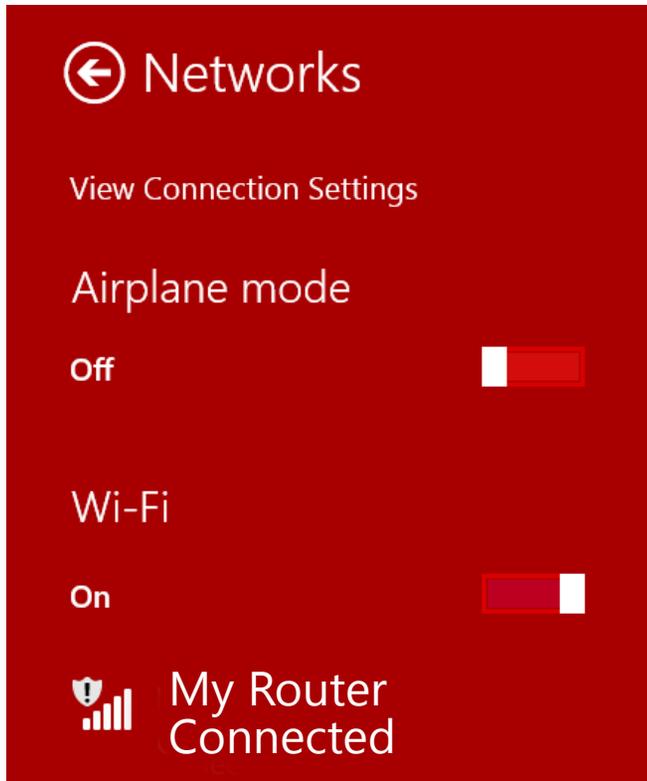
DM32 Settings



Router creates a WiFi signal (hotspot) and the device and DM32 join the same network

Device

Connect to Router



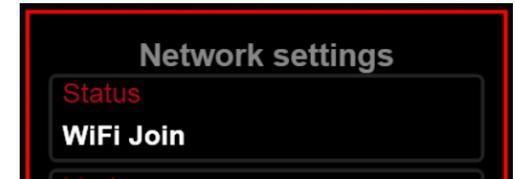
Network Connection

Join router or other hotspot

Router



DM32 Settings

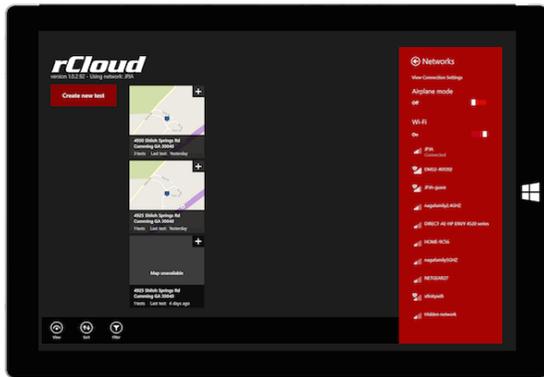


Router creates a WiFi signal (hotspot)
and the device and DM32 join the same network

Device

No 3G/4G

Online –
Connected
to internet



Network Connection

Join Phone or
Mobile hotspot

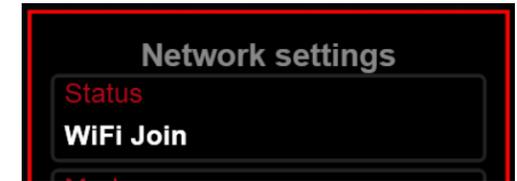
Phone



Mobile Hotspot



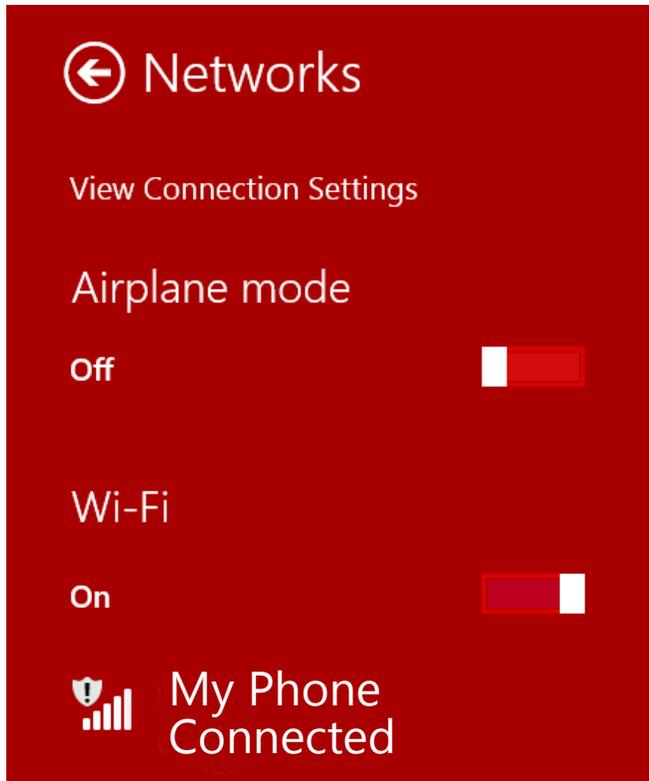
DM32 Settings



Phone creates a WiFi signal (hotspot)
and the device and DM32 join the same network

Device

Connect to Phone



Network Connection

Join Phone or Mobile hotspot

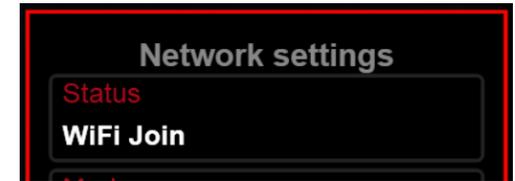
Phone



Mobile Hotspot



DM32 Settings

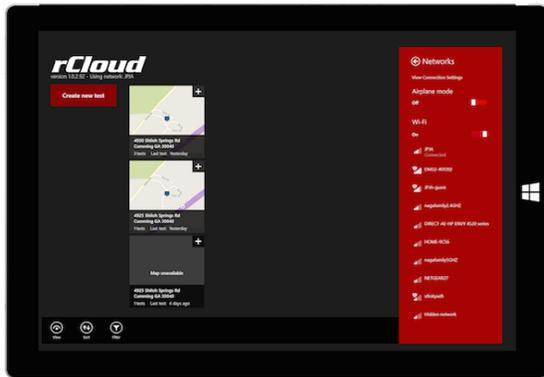


Phone creates a WiFi signal (hotspot)
and the device and DM32 join the same network

Device

Yes 3G/4G

Online –
Connected
to internet

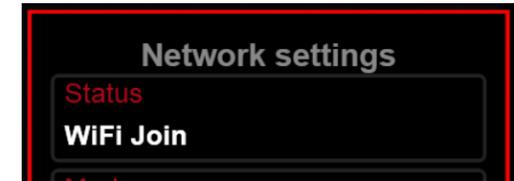


Network Connection

DM32 Joins
Hotspot created
by device



DM32 Settings



Device creates a WiFi signal (hotspot)
and the DM32 join the network

DM32 Configurator

If the DM32 is set to "Join" a WiFi network that has a PASSWORD, then the DM32 need to connected to the Configurator to enter the PASSWORD

Retrotec.com > Support > Software

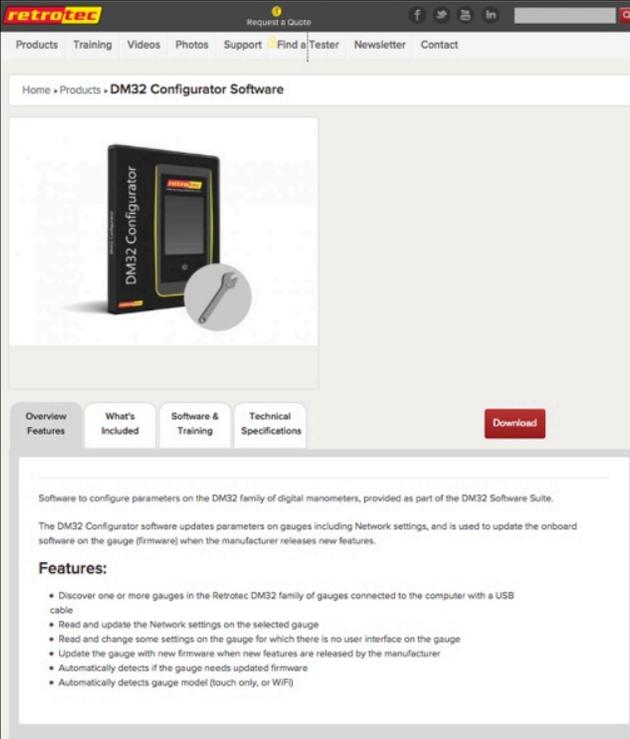


DM32 Configurator Software

Software to configure parameters on the DM32 family of digital manometers.

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retrotec

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DM32 Configurator Software

Overview Features What's Included Software & Training Technical Specifications [Download](#)

Software to configure parameters on the DM32 family of digital manometers, provided as part of the DM32 Software Suite.

The DM32 Configurator software updates parameters on gauges including Network settings, and is used to update the onboard software on the gauge (firmware) when the manufacturer releases new features.

Features:

- Discover one or more gauges in the Retrotec DM32 family of gauges connected to the computer with a USB cable
- Read and update the Network settings on the selected gauge
- Read and change some settings on the gauge for which there is no user interface on the gauge
- Update the gauge with new firmware when new features are released by the manufacturer
- Automatically detects if the gauge needs updated firmware
- Automatically detects gauge model (touch only, or WiFi)

DM32 Configurator

This is ONLY if the DM32 is set to "Join" a WiFi source that has a PASSWORD, then the DM32 needs to be connected to the Configurator to enter the PASSWORD

1. Download and install Retrotec's Configurator application.

2. Restart computer

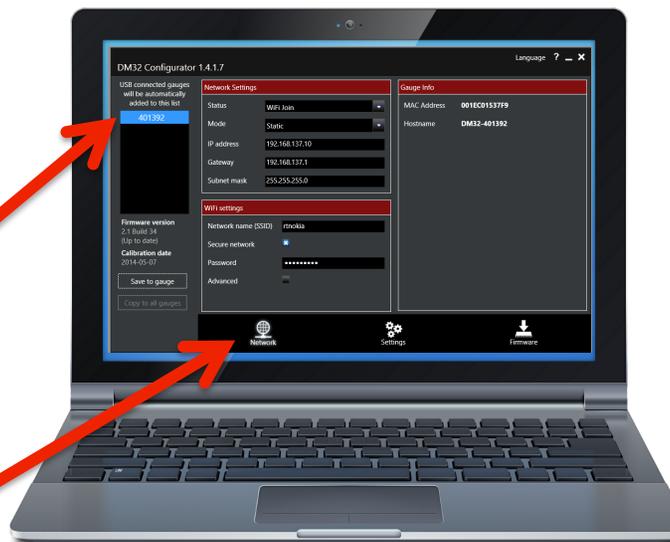
3. Open Configurator

4. DM32 should be OFF

5. Connect the USB to the computer and DM32

6. The configurator will find the gauge and be listed on the left side.

7. Select "Network" from the bottom



USB 

DM32 Configurator

This is **ONLY** if the DM32 is set to "Join" a WiFi source that has a PASSWORD, then the DM32 need to connected to the Configurator to enter the PASSWORD

The screenshot shows the DM32 Configurator 1.4.2.40 interface. On the left, a list of USB connected gauges shows '400588'. Below this, the 'Network' icon is highlighted with a callout: 'Select "Network"'. The main panel is divided into 'Network Settings' and 'WiFi settings'. In 'Network Settings', 'Status' is set to 'WiFi Join' (callout: 'Select "WiFi Join"') and 'Mode' is set to 'DHCP' (callout: 'Select "DHCP"'). In 'WiFi settings', 'Network name (SSID)' is 'network-name' (callout: 'Enter EXACT name of WiFi source. (CaSe SeNsitiVe)'), 'Secure network' is checked (callout: 'Select "Secure network"'), and the 'Password' field is filled with dots (callout: 'Enter EXACT password'). The bottom navigation bar has icons for 'Network', 'Settings', and 'Firmware'.

DM32 Configurator

Temporary condition





Please email your questions, features or issues to:

rCloud@retrotec.com

Please include some basic information like ...

- rCloud version.
- What device were you were using.
- Type of WiFi and/or internet connection.
- What were you doing when when the issue occurred.
- Anything else that can help diagnose the issue.