



Retrotec
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Retrotec Returns originating from Canada (using Fedex)

Customers are responsible for all applicable return fees, as well as for filing the proper paperwork. Any incurred fees will be passed along to the customer. To ensure a smooth return process for Canadian orders, please refer to Fedex's return instructions below.

The following documentation is required in order for a shipment valued above \$800.00USD to be entered as Foreign Goods Returned (FGR):

1. A completed Foreign Shipper's Declaration of Foreign Goods Returned

Form is located here: <https://www.fedex.com/gtm/pdf/USF079.pdf>

2. A completed Importer's Declaration of Foreign Goods Returned

Form is located here: <https://www.fedex.com/gtm/pdf/USF080.pdf>

3. A copy of the export commercial invoice and air waybill OR a foreign customs document showing that the same goods were exported from the United States and entered into a foreign country within 3 years of the date of re-importation into the United States

4. The commercial invoice should contain a detailed description of the merchandise in order to determine the correct 9801 HTS and any other U.S. federal agency requirements